

**Internal Quality Assurance Cell (IQAC)**  
**Acharya Brojendra Nath Seal College**  
**Cooch Behar**

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**INSTITUTIONAL FEEDBACK REPORT**  
**(On Student Satisfaction Survey)**  
**SESSION: 2023 – 2024**

**1. Introduction:**

Acharya Brojendra Nath Seal College is committed to continuously enhancing the quality of education and overall student experience. As part of this commitment, we conducted a Student Satisfaction Survey for the 2023-2024 academic session, gathering feedback from students across various aspects of their academic and campus life.

The survey received 644 responses, providing valuable insights into the institution's efforts in promoting internships, student exchanges, and field visit opportunities. It also assessed the effectiveness of the institute's initiatives in inculcating soft skills, life skills, and employability skills, the availability and quality of resources in the Central Library, and the overall support provided by the administrative office.

In addition, the survey explored students' satisfaction with campus facilities, such as drinking water, toilet amenities, aesthetic beauty, and the college canteen. The effectiveness of grievance redressal mechanisms was also evaluated. This comprehensive feedback will guide future improvements to ensure a more fulfilling and enriching experience for all students at Acharya Brojendra Nath Seal College.

**2. Method**

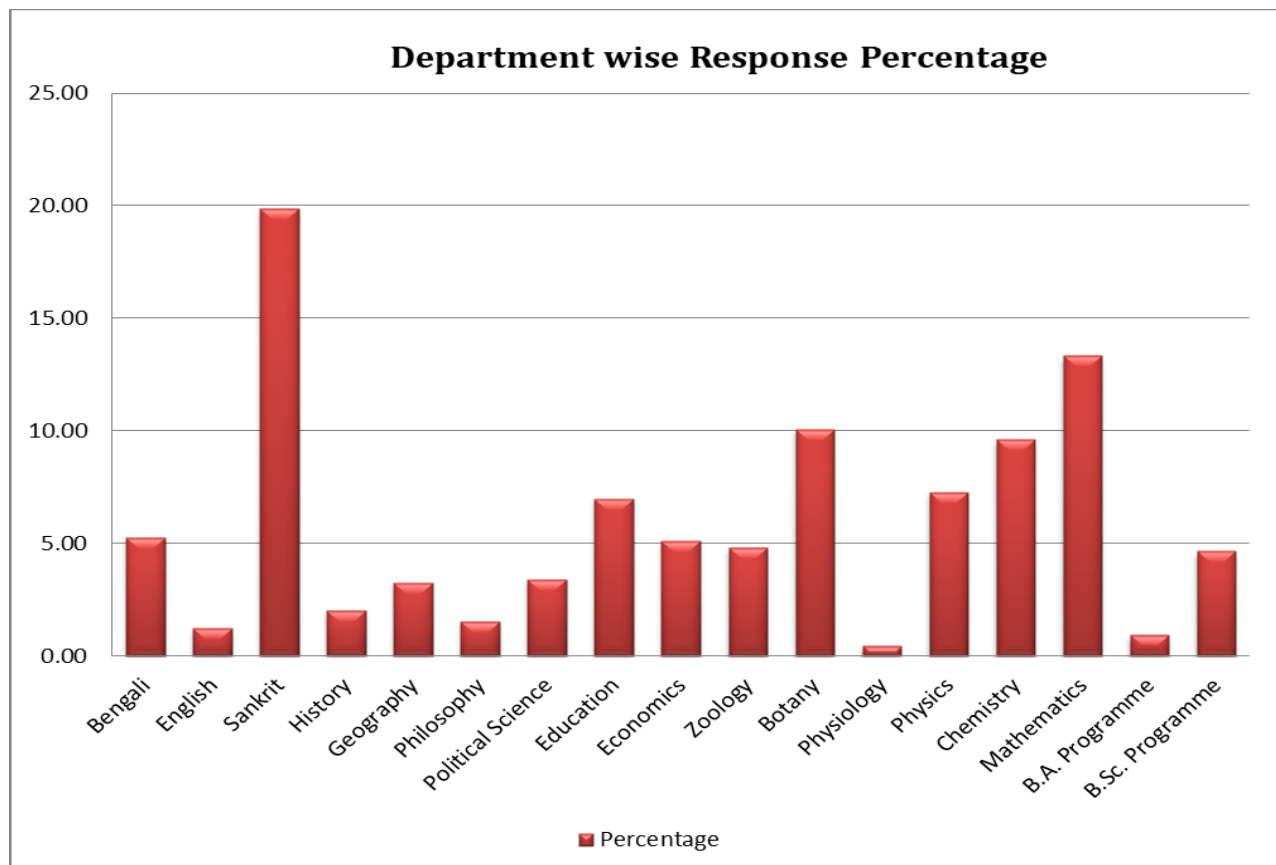
To gather comprehensive feedback from students for the 2023-2024 academic session, an online survey was conducted using Google Forms. This method was chosen for its ease of use, accessibility, and ability to efficiently reach a wide audience.

**Survey Design:**

- i. **Questionnaire Development:** A structured questionnaire was developed to collect detailed feedback from students. The questions were designed to cover various aspects of their academic and campus life.
  
- ii. **Distribution:** The Google Forms link was provided to students through the heads of their respective departments, ensuring broad participation. Participants were given ample time to provide thoughtful responses.
  
- iii. **Data Collection:** Responses were collected anonymously to encourage honest and candid feedback. The survey included questions aimed at capturing a comprehensive view of the students' perspectives.

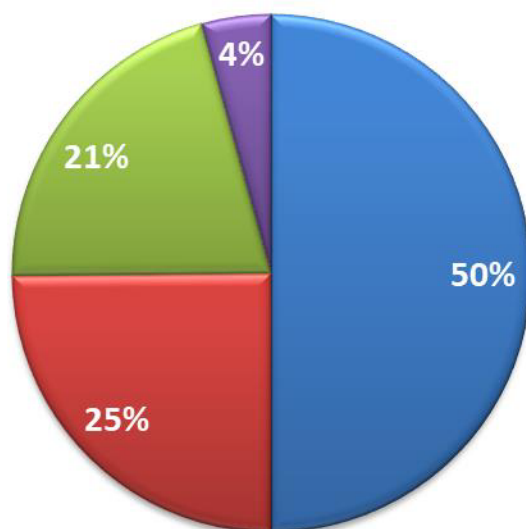
### 3. Response:

The Student Satisfaction Survey for the 2023-2024 academic session at Acharya Brojendra Nath Seal College received a total of 644 responses.



## Semester wise Response Percentage

■ UG NCCF 2nd Semester ■ UG CBCS 4th Semester ■ UG CBCS 6th Semester ■ PG 2nd Semester



### Summary of Feedback

The following section presents a comprehensive summary of the student feedback collected through the survey. The feedback is depicted as bar diagrams, offering a clear visual representation of the responses to each question. This format helps in understanding the overall sentiment and specific concerns highlighted by the students.

In addition, we have included suggestions from students across various departments. These suggestions provide valuable insights into potential areas for improvement and enhancement of the current academic and campus experience.

# Institutional Feedback: 2023-2024

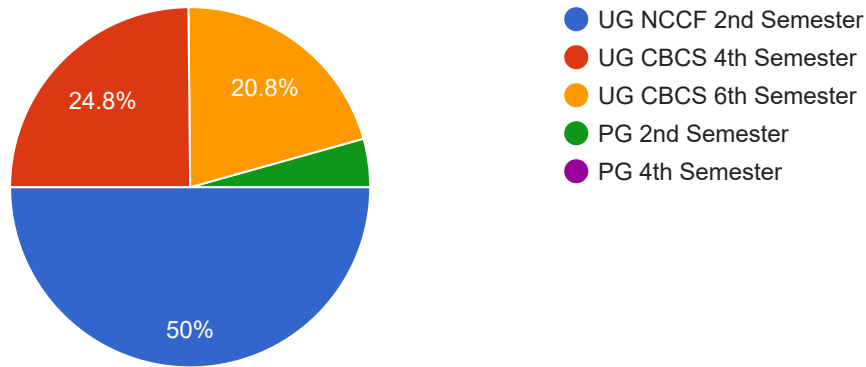
644 responses

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## Last semester studied

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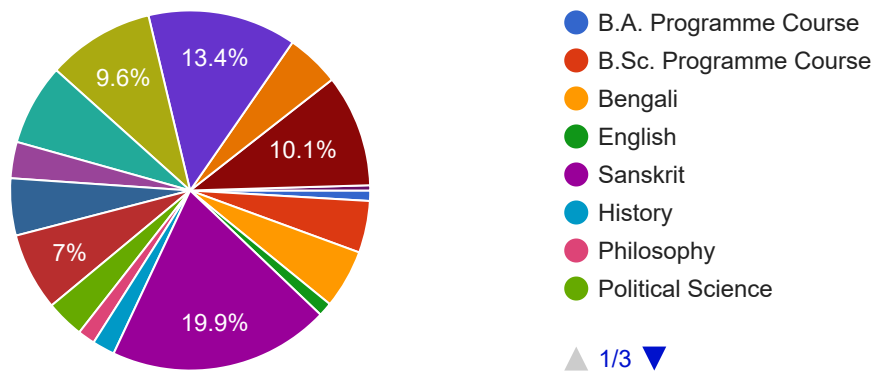
644 responses



## Department/ Course

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644 responses

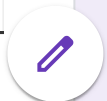
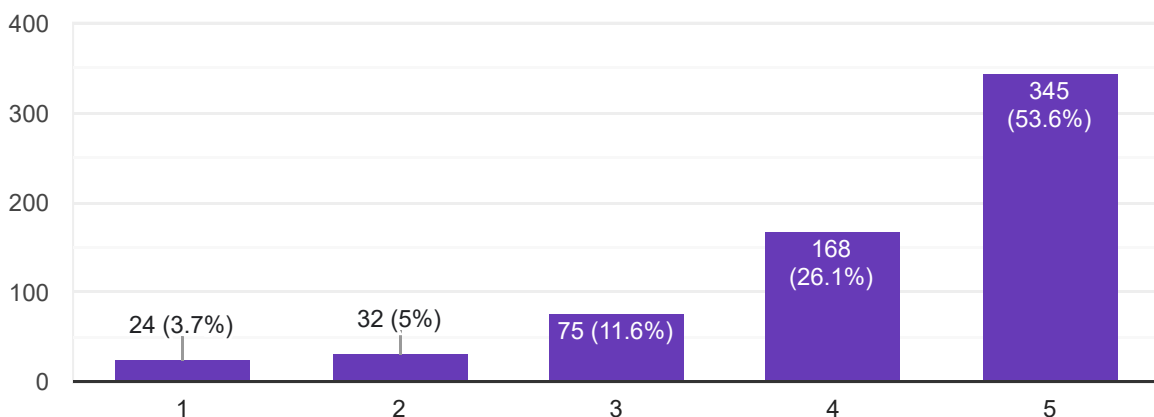


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## The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

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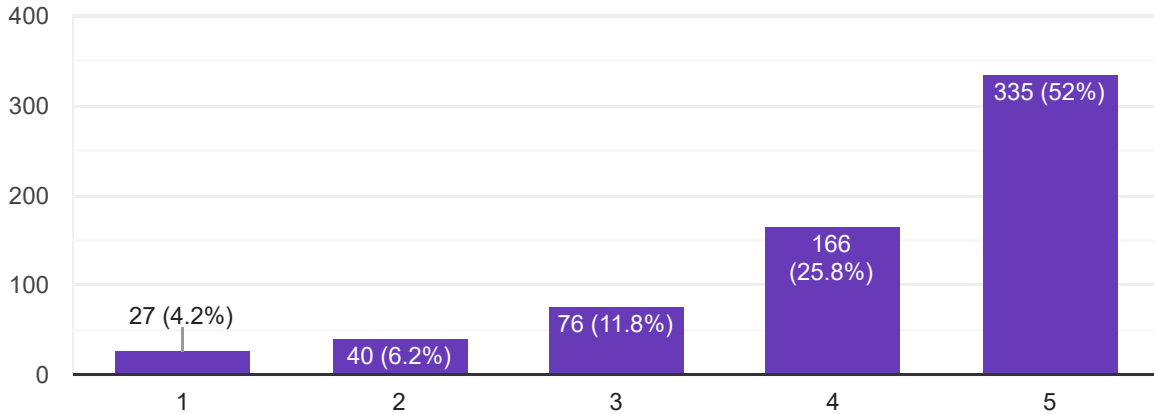
644 responses



Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work



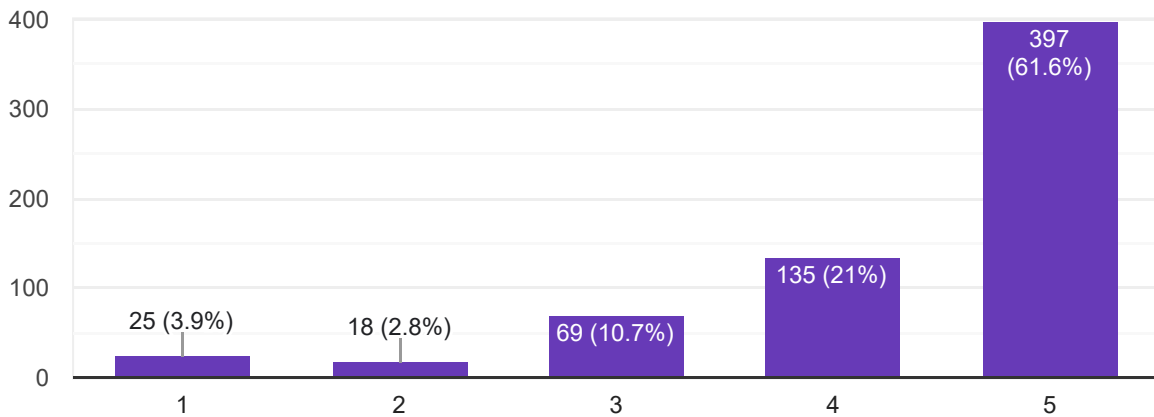
644 responses



How much satisfied are you with the availability of reference/text books in the Central Library of the college?



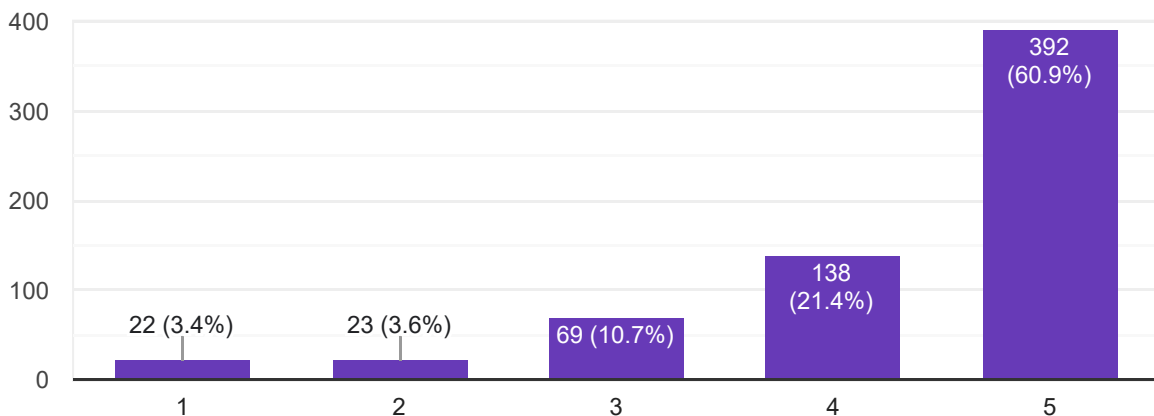
644 responses



How much satisfied are you with the book lending facility of the Central Library of your college?



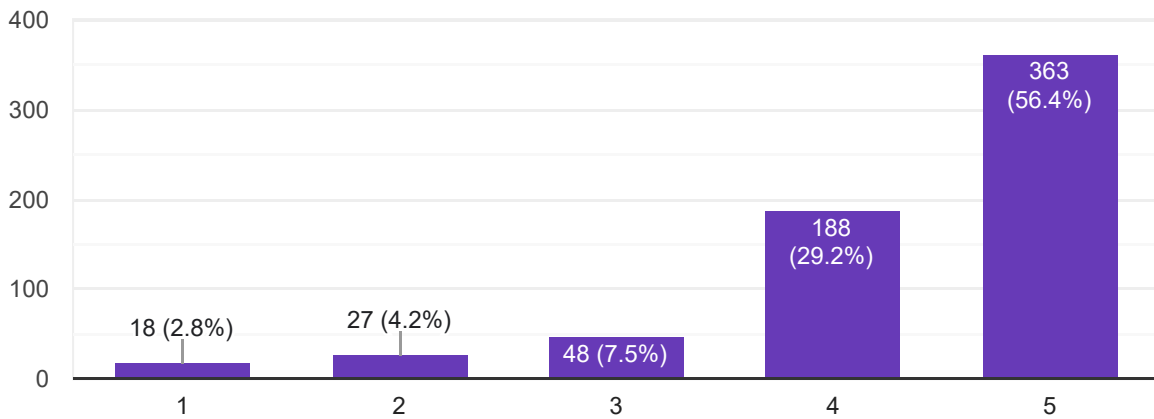
644 responses



### How much is the administrative office of your college helpful?

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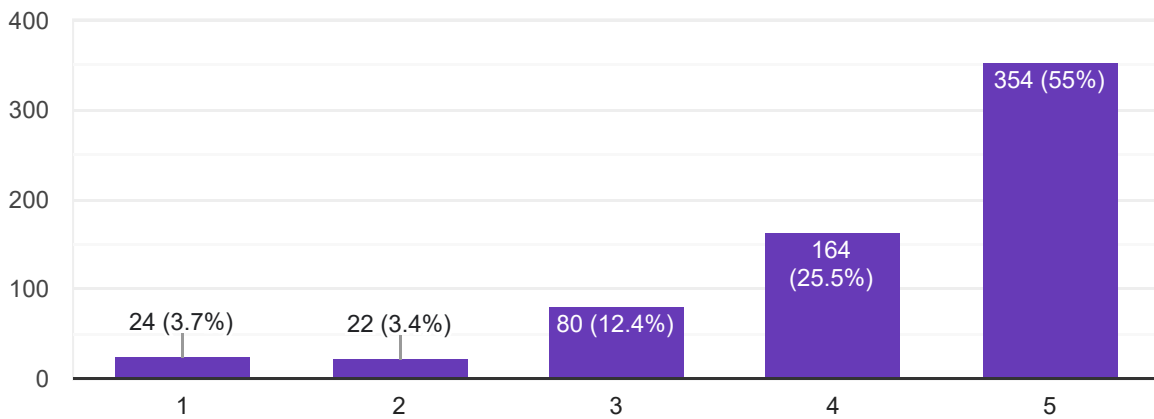
644 responses



### How much satisfied are you with the drinking water facility of your college?

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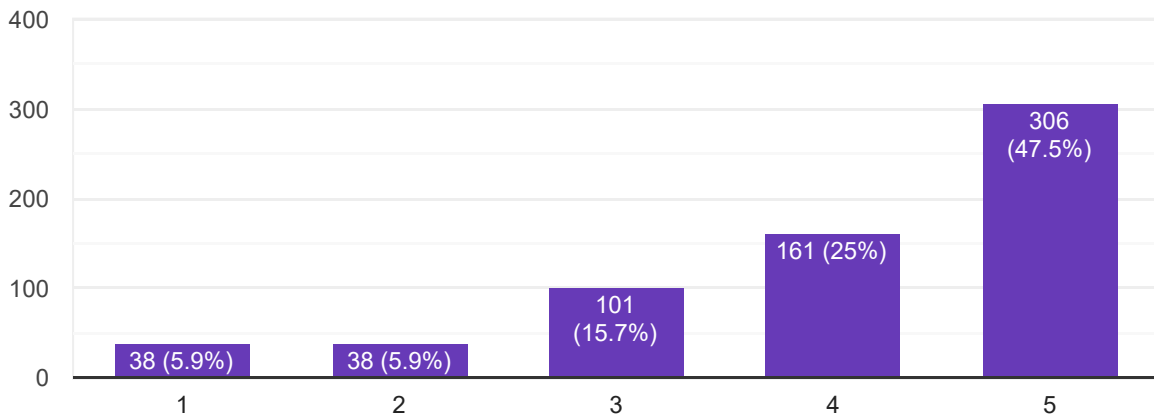
644 responses



### How much satisfied are you with the toilet facility of your college?

 Copy

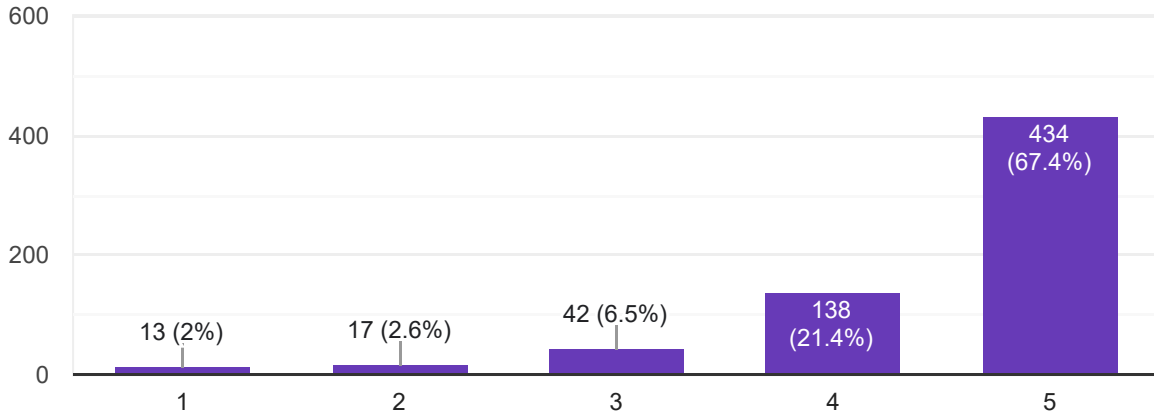
644 responses



How much satisfied are you with the overall aesthetic beauty (gardens, trees, walkways) of your college?



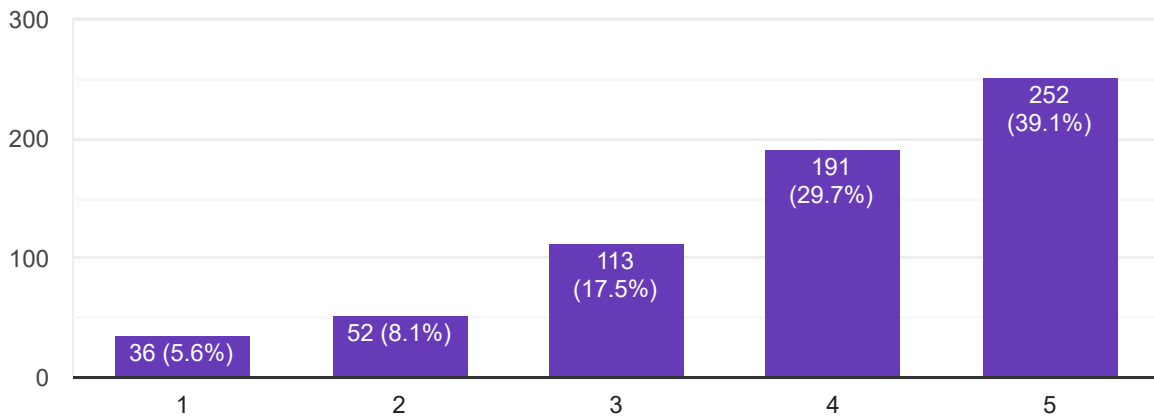
644 responses



How much satisfied are you with the college canteen in terms of quality/ pricing of food?



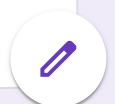
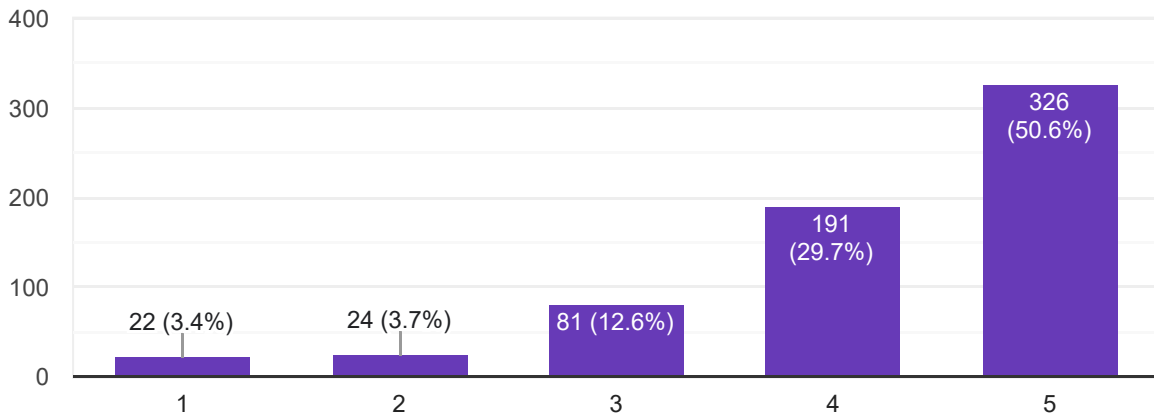
644 responses



How effective is it to address any grievance to the college authority?



644 responses



**Write your observations/ comments/ suggestions on the overall experience being a part of A. B. N. Seal College:**

Responses can be summarized as follows: The student feedback on their overall experience at A. B. N. Seal College is overwhelmingly positive. Many students expressed their satisfaction with the college, describing their experience as "good," "very good," and "excellent." They praised the supportive faculty, good academics, and helpful staff, highlighting the excellent infrastructure and vibrant campus life. The college is seen as a great environment for learning and personal growth, with students appreciating the academic rigor and extracurricular opportunities.

Several students emphasized the need for more classrooms and suggested further enhancements in aesthetics and international curricular activities. Some also mentioned the importance of better facilities like cleaner toilets. There were calls for better technological facilities, such as a modern computer lab..

While most feedback was positive, there were specific suggestions for improvements, including better maintenance, additional teachers, and enhanced canteen quality. Overall, students are proud and grateful for their time at A. B. N. Seal College, valuing the education, support, and opportunities it provides for their holistic development.



# Hostel Boarders' Feedback 2023-2024: Boys' Hostel

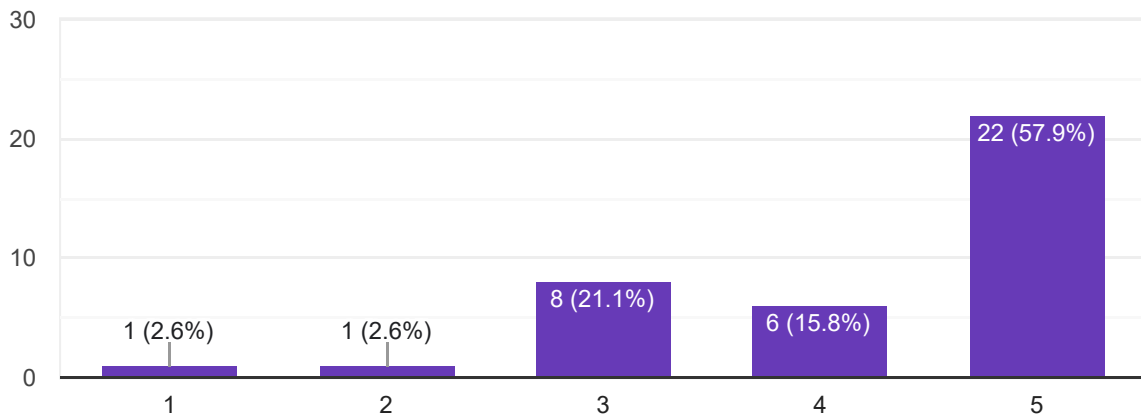
38 responses

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How much satisfied are you with the quality of rooms  
(size/condition/windows) in your hostel ?

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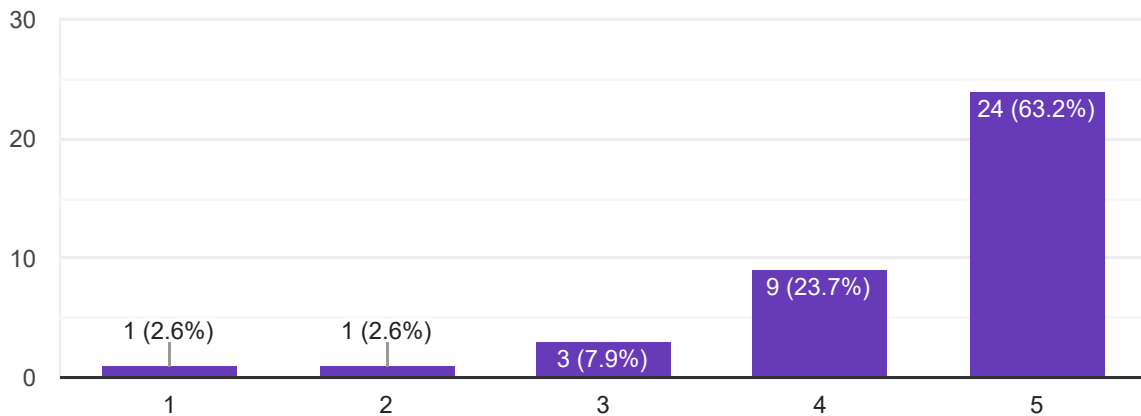
38 responses



How much satisfied are you with the basic facilities (light/fan) provided  
to your room?

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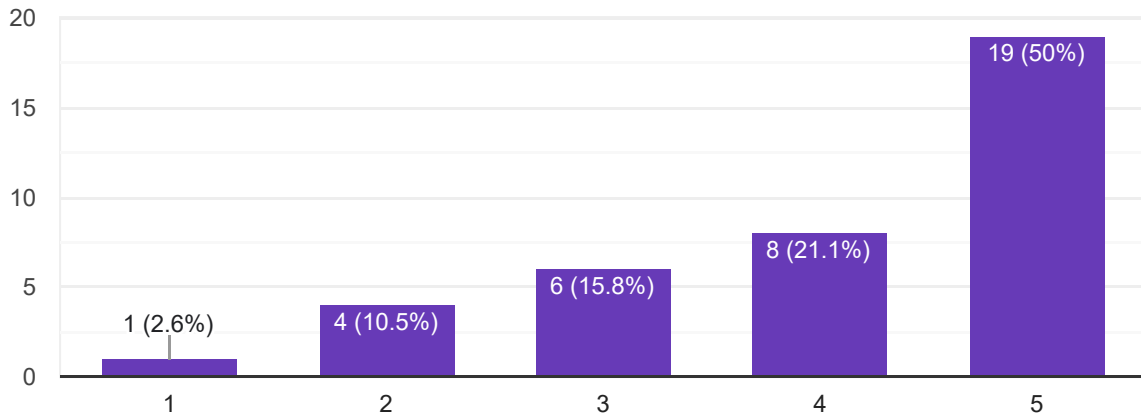
38 responses



### How much satisfied are you with the quality of food in your hostel?



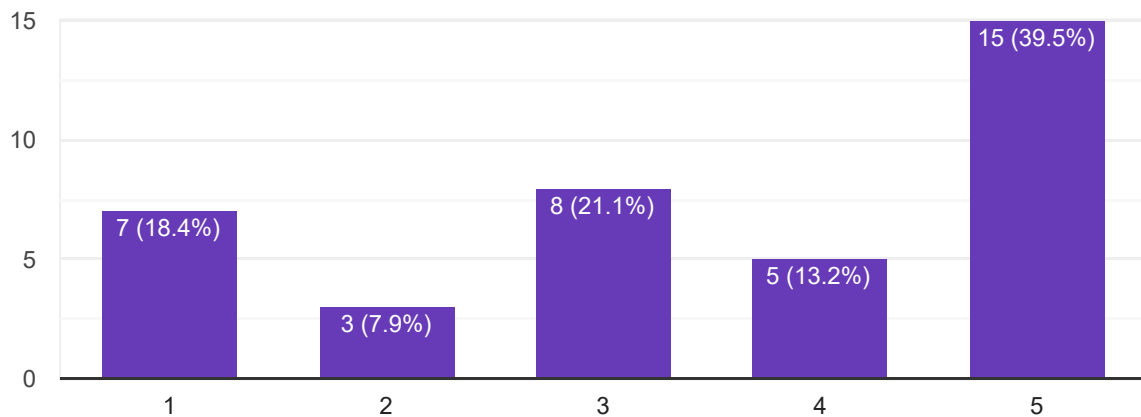
38 responses



### How much satisfied are you with the drinking water facility in your hostel?



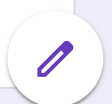
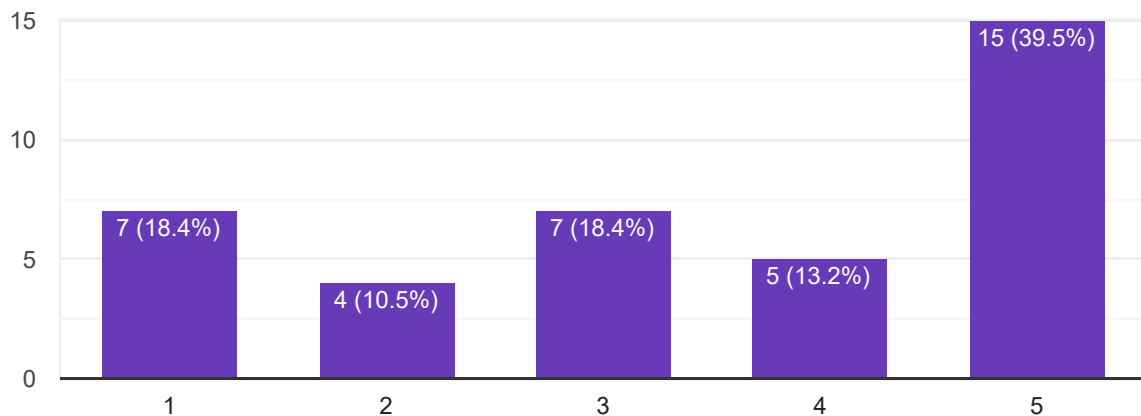
38 responses



### How much satisfied are you with the maintenance and hygiene of the hostel toilets?



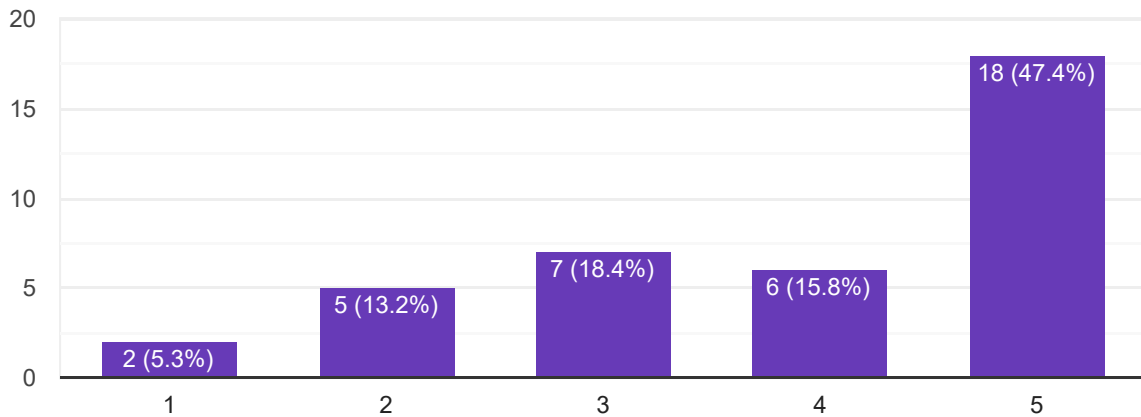
38 responses



### How much satisfied are you with the overall cleanliness of the hostel campus?



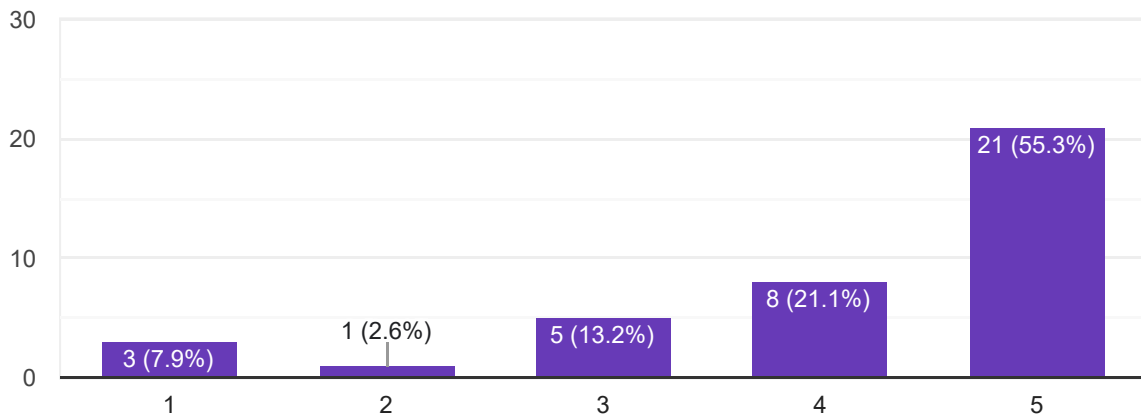
38 responses



### How much satisfied are you with the recreational facilities available for the hostel boarders?



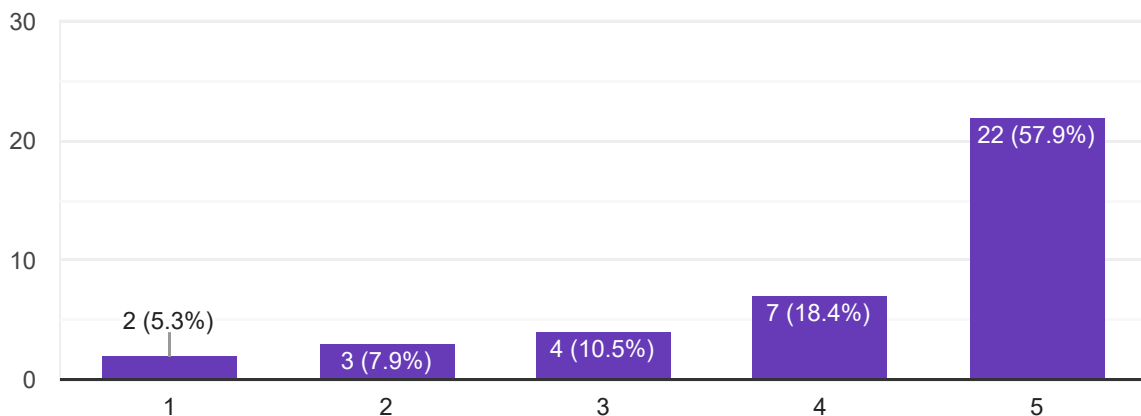
38 responses



### How much satisfied are you with the safety and security arrangements of the boarders inside the hostel campus?



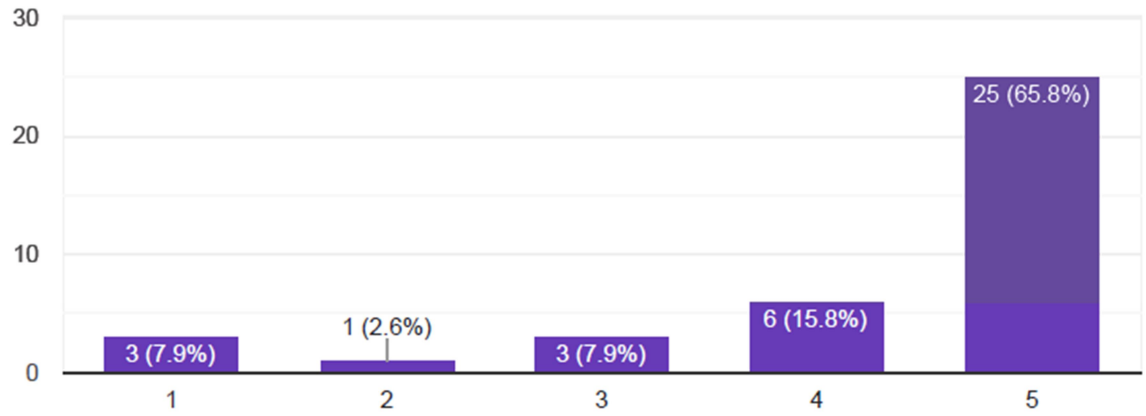
38 responses



How much satisfied are you with the overall environment of the hostel for study?



38 responses



# Hostel Boarders' Feedback 2023-2024: Girls' Hostel

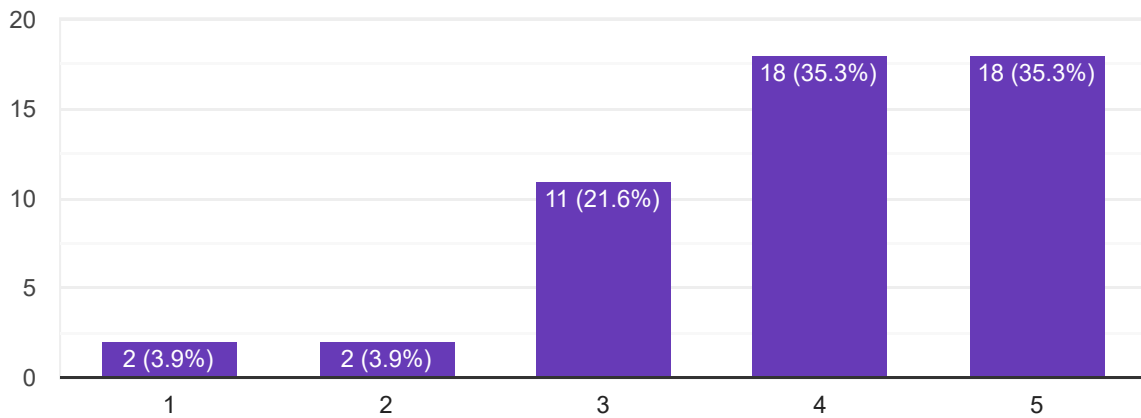
51 responses

[Publish analytics](#)

How much satisfied are you with the quality of rooms  
(size/condition/windows) in your hostel ?

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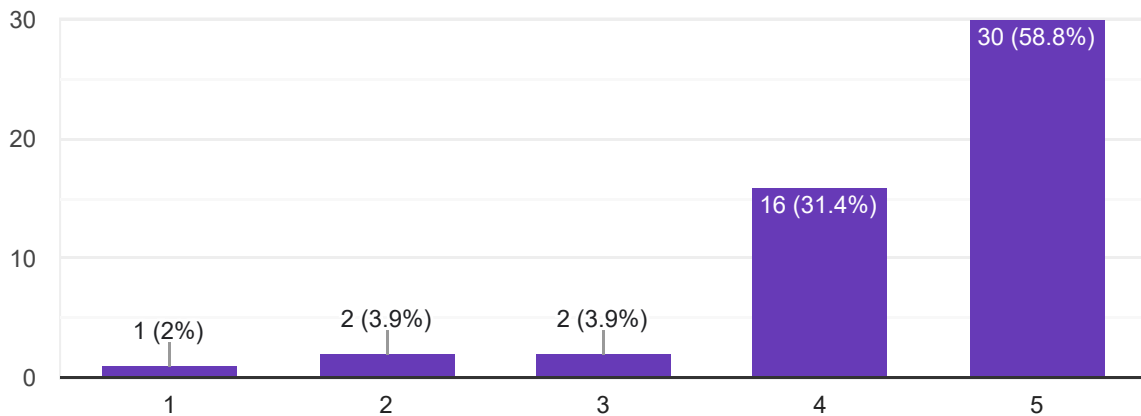
51 responses



How much satisfied are you with the basic facilities (light/fan) provided  
to your room?

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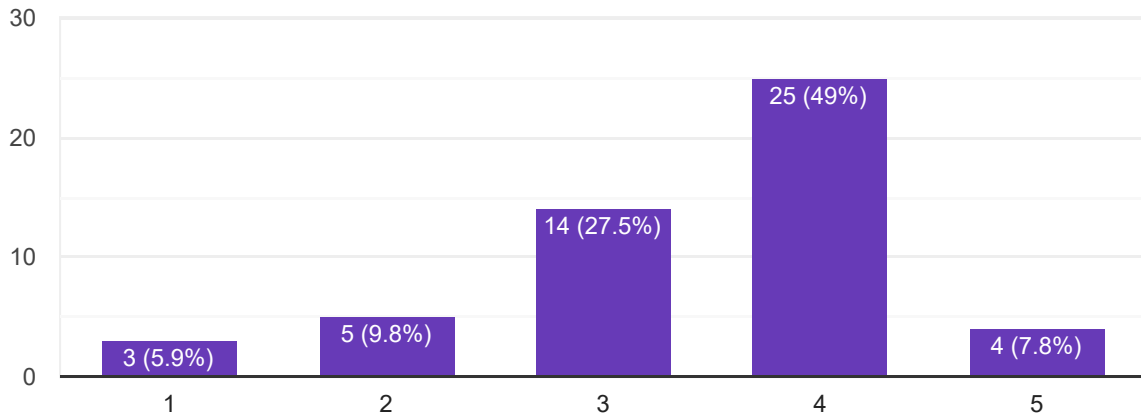
51 responses



### How much satisfied are you with the quality of food in your hostel?



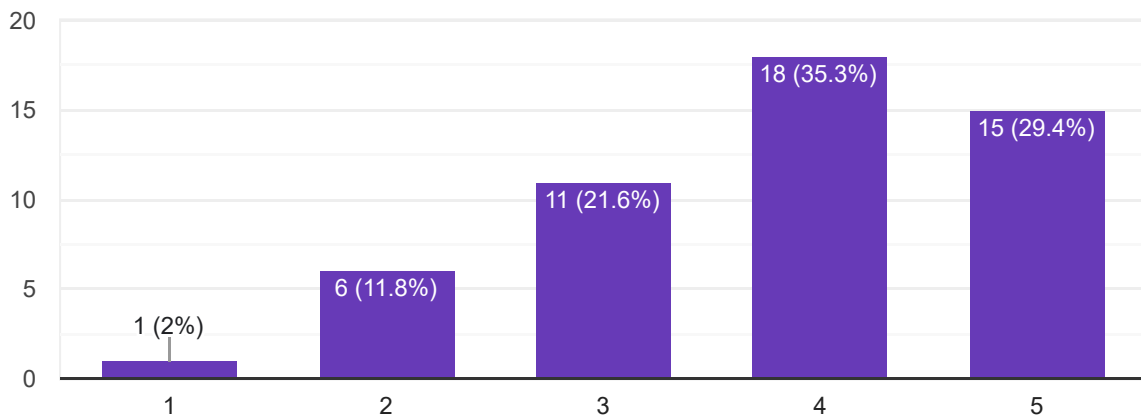
51 responses



### How much satisfied are you with the drinking water facility in your hostel?



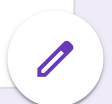
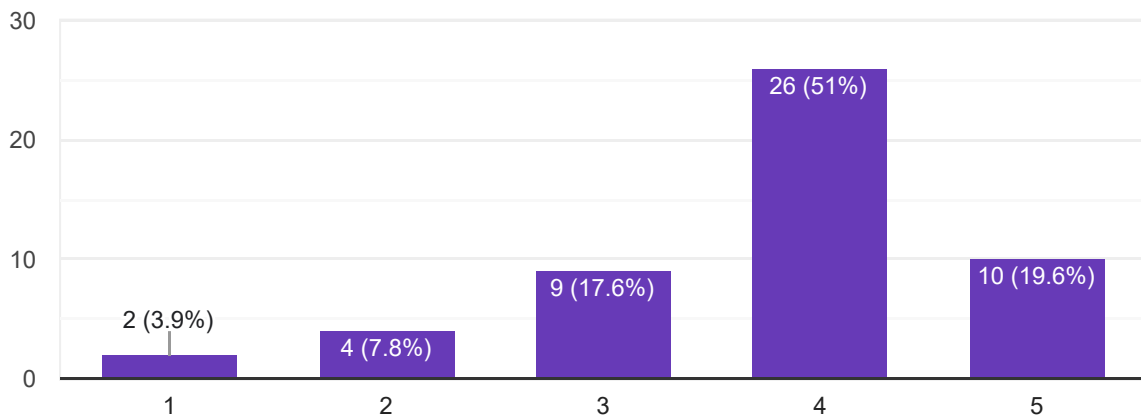
51 responses



### How much satisfied are you with the maintenance and hygiene of the hostel toilets?



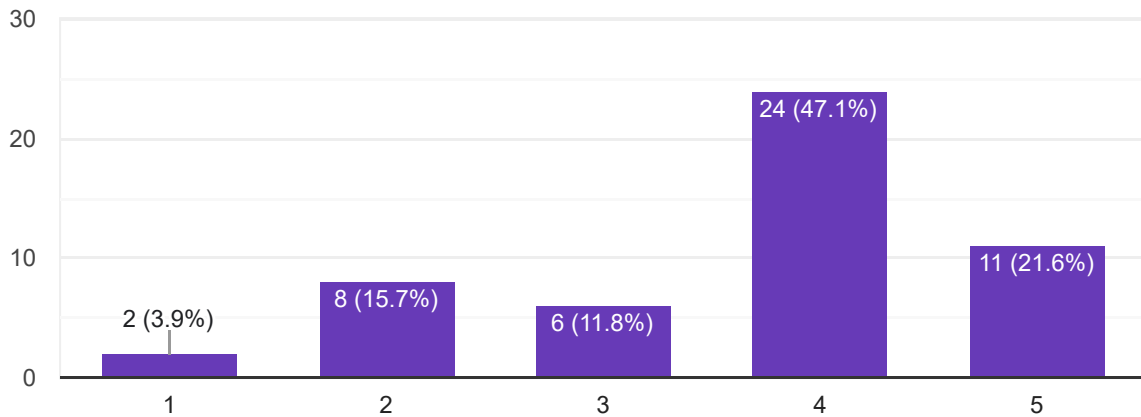
51 responses



### How much satisfied are you with the overall cleanliness of the hostel campus?



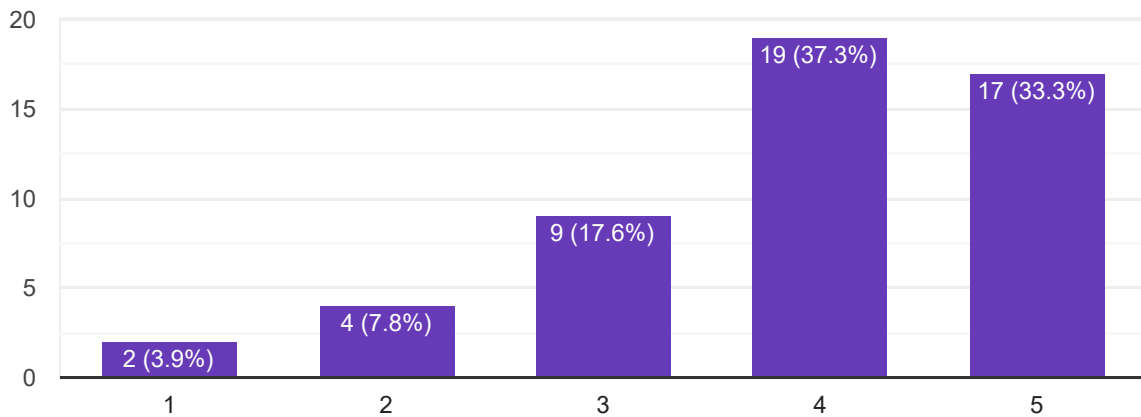
51 responses



### How much satisfied are you with the recreational facilities available for the hostel boarders?



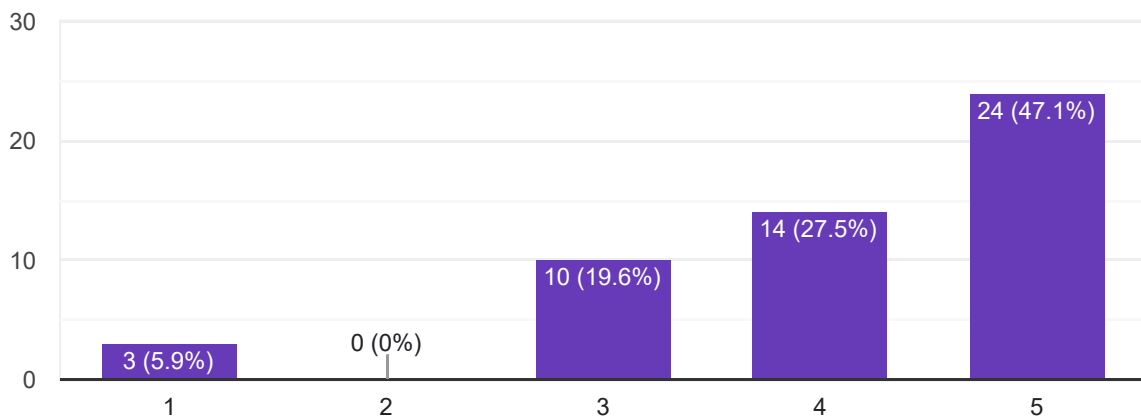
51 responses



### How much satisfied are you with the safety and security arrangements of the boarders inside the hostel campus?

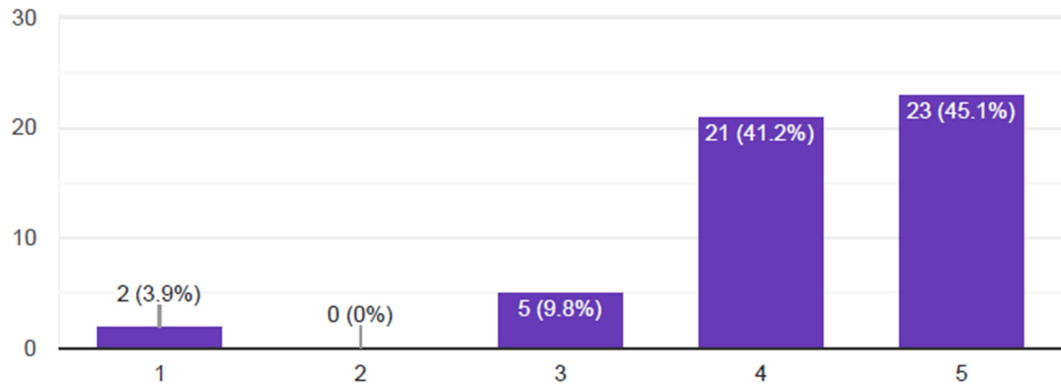


51 responses



How much satisfied are you with the overall environment of the hostel for study? [Copy](#)

51 responses





## **Your suggestions, if any, for the future improvements of the hostel:**

*Responses from the Boys' Hostel can be summarized as follows:* The student feedback on the Boys' hostel highlights several suggestions for future improvements. Some students praised the hostel facilities. However, there were also concerns about unresolved issues and a need for prompt maintenance. Additional suggestions included expanding the hostel with more rooms, arranging lunch for boarders, providing sports equipment, enhancing cleaning and maintenance routines, and toilet cleanliness. Overall, while some students are satisfied, others see areas where the hostel could improve to better meet their needs.

*Responses from the Girls' Hostel can be summarized as follows:* The feedback on the Girls' hostel suggests several areas for improvement. Key recommendations include improving the drinking water and water supply systems, enhancing cleanliness and maintenance, and providing additional aquaguards for better water filtration. Some students expressed satisfaction with the current facilities. Overall, the focus is on improving water facilities, cleanliness, and the general upkeep of the hostel to ensure a better environment.

## **5. Conclusion**

The students' satisfaction survey, along with the Boys' and Girls' hostel feedback for 2023-2024, will be highly beneficial for Acharya Brojendra Nath Seal College. This feedback provides invaluable insights into the students' experiences, highlighting areas of success and identifying opportunities for improvement. By addressing the suggestions and concerns raised, the college can enhance the overall academic and living environment, ensuring that it meets the evolving needs of its students. Implementing these improvements will not only boost student satisfaction but also strengthen the college's reputation for providing a supportive, inclusive, and high-quality educational experience. Ultimately, this continuous feedback loop will help Acharya Brojendra Nath Seal College maintain its commitment to excellence and foster a thriving academic community.

**Internal Quality Assurance Cell (IQAC)**  
**Acharya Brojendra Nath Seal College**  
**Cooch Behar**

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**STUDENTS' FEEDBACK REPORT ON SYLLABUS**  
**SESSION: 2023 – 2024**

**1. Introduction**

The academic session of 2023-2024 at Acharya Brojendra Nath Seal College, Cooch Behar, has been a year of significant academic activities and progression. To ensure continuous improvement and relevance of the academic programs, we have collected and analyzed student feedback regarding the syllabus and various departmental aspects. This report aims to present a comprehensive overview of the feedback gathered from students, highlighting areas of strength as well as opportunities for enhancement.

**2. Methodology**

Survey Design:

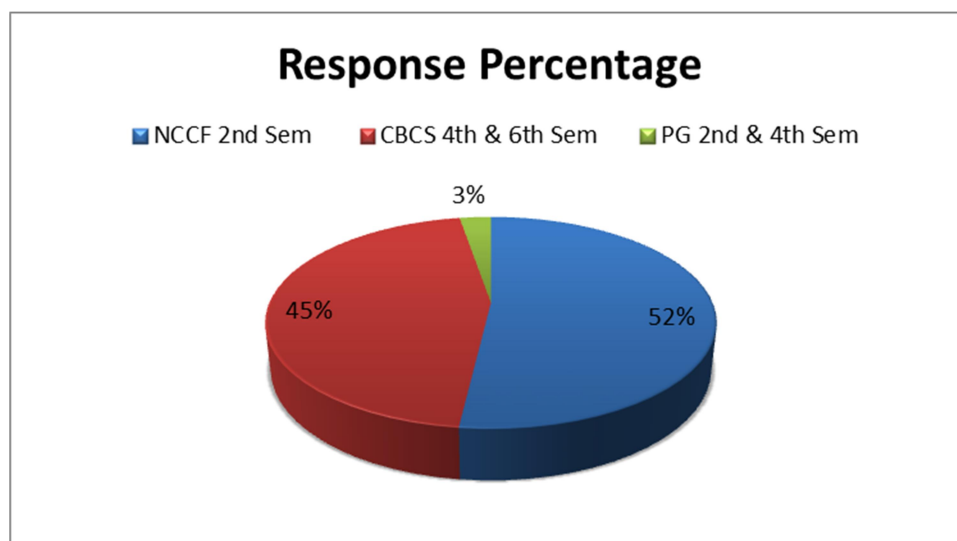
1. Questionnaire Development: A detailed questionnaire was created to collect student feedback on the syllabus and departmental aspects. The questions were designed to cover various elements, including content relevance, teaching methods, resource availability, and overall satisfaction.
2. Distribution: The survey was distributed through Google Forms, ensuring easy access for students across all departments. Separate links were provided for each department to tailor the feedback more accurately. Additionally, separate Google Forms were created for students studying under different curricula:
  - NCCF Curriculum (students of UG 2nd Semester)
  - CBCS Curriculum (students of UG 4th & 6th Semesters)
  - PG Students

Ample time was provided for students to complete the survey, encouraging maximum participation.

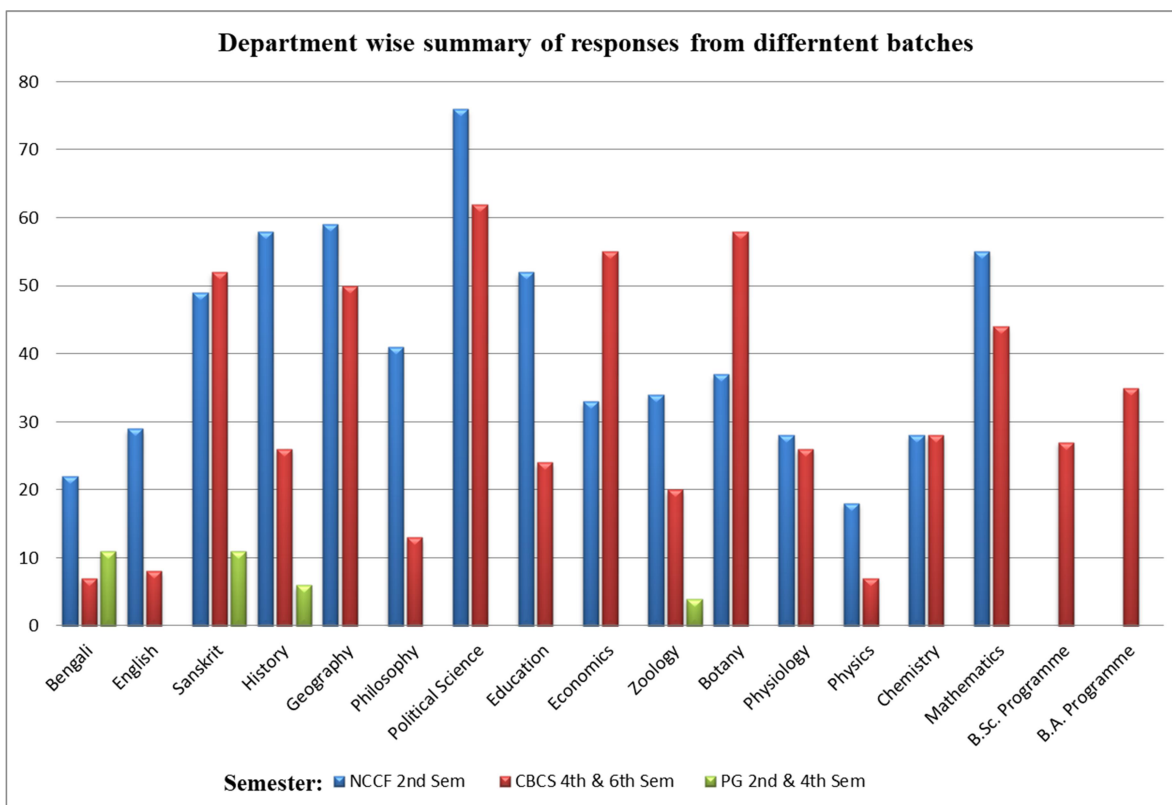
3. Data Collection: Responses were collected anonymously to ensure honest and candid feedback. The survey included both quantitative and qualitative questions to gain a comprehensive understanding of student perspectives.

### 3. Response Summary

The following section provides a comprehensive summary of the students' feedback. Feedback is presented as bar diagrams to visually depict responses to each question. Additionally, suggestions from students are enclosed to offer valuable insights into areas for improvement and enhancement of the current curriculum and departmental aspects.



The 2023-2024 session at Acharya Brojendra Nath Seal College, Cooch Behar, saw significant and positive engagement from students, reflecting a commitment to improving their educational experience. In total, the feedback counts amounted to 619 responses from NCCF 2nd Semester students, 542 from CBCS 4th & 6th Semester students, and 32 from PG 2nd & 4th Semester students.



#### 4. Follow-up Action

Following the collection and analysis of student feedback for the 2023-2024 session at Acharya Brojendra Nath Seal College, Cooch Behar, a comprehensive summary was generated using Google Forms' auto-generated summary feature, which proved to be very effective. This detailed summary was promptly emailed to the respective Heads of Departments (HoDs) to inform them of the feedback and to facilitate necessary actions. Each department received specific insights into areas of improvement and strengths to be maintained. In addition to the response summaries, departments were required to submit an Action Taken Report, detailing the steps they have taken or plan to take in response to the feedback. This follow-up ensures that student voices are heard and that concrete measures are implemented to enhance the academic experience and overall quality of education at the college. By actively involving the departments in this feedback loop, the college fosters a culture of continuous improvement and accountability, ultimately benefiting the entire academic community. Representative response summaries from NCCF, CBCS and PG batches (one each) are provide bellow:

# Students' Feedback 2023-2024 (NCCF): Philosophy

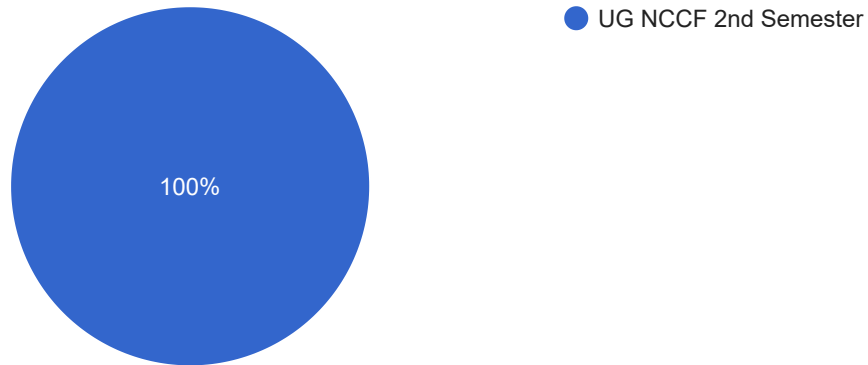
41 responses

[Publish analytics](#)

## Last semester studied

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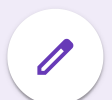
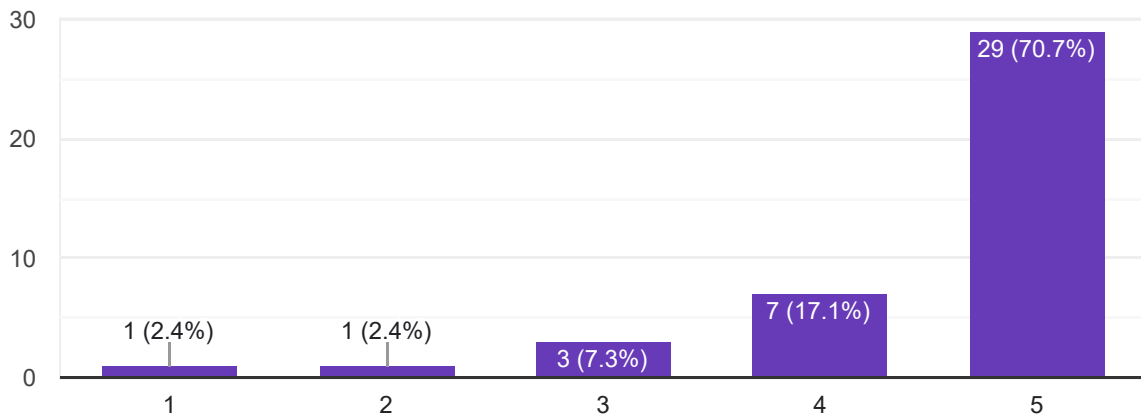
41 responses



## Do you think that the NCCF syllabus is capable of making the subject interesting?

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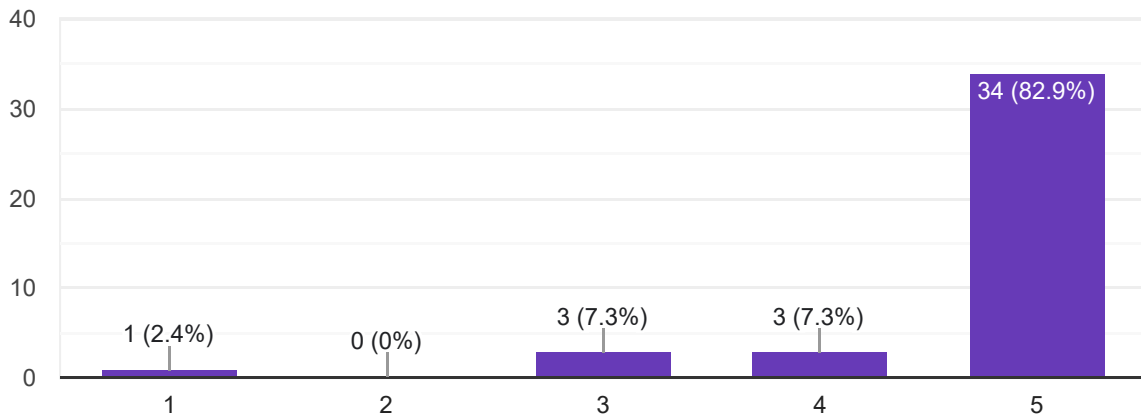
41 responses



How much satisfied are you with the timely coverage of syllabi by your teachers?



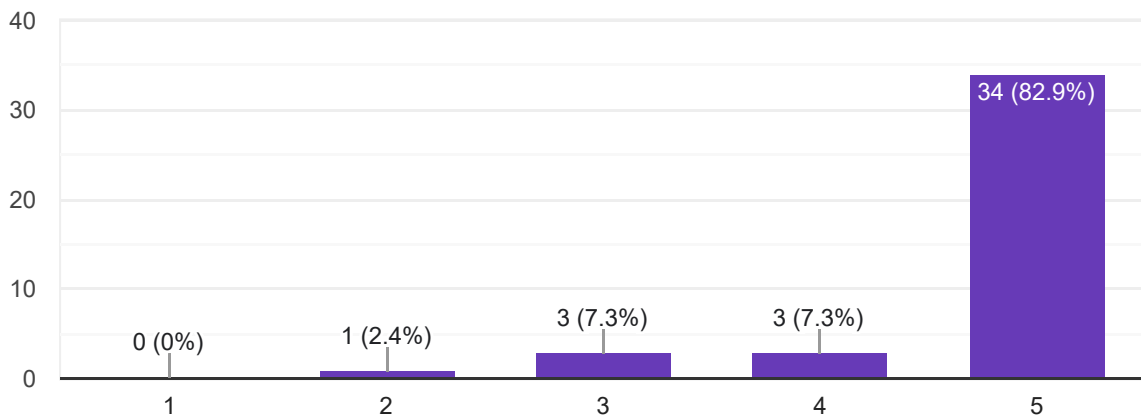
41 responses



How well did the teachers prepare for the class?



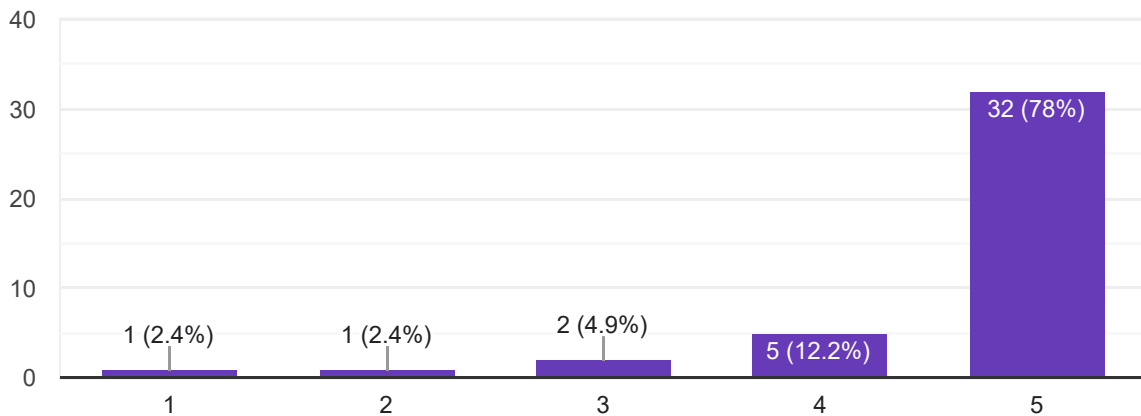
41 responses



How well were the teachers able to communicate?



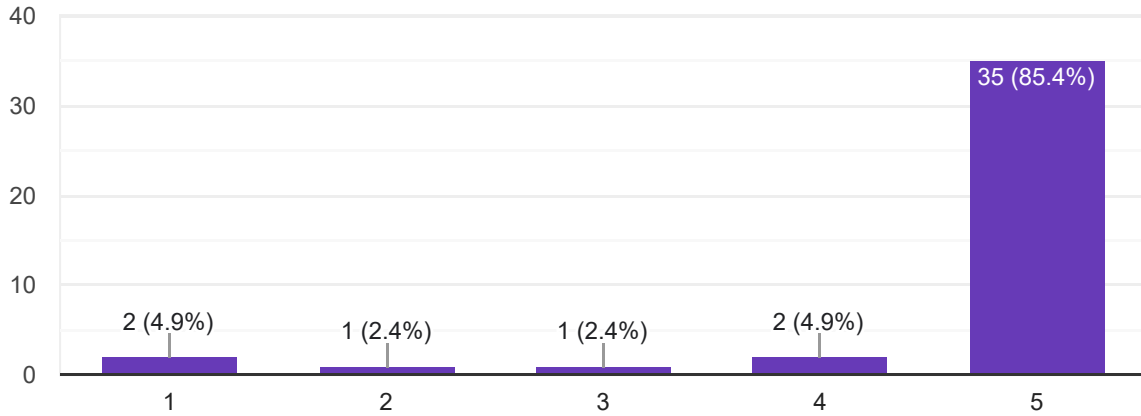
41 responses



The teachers illustrate the concepts through examples and applications.



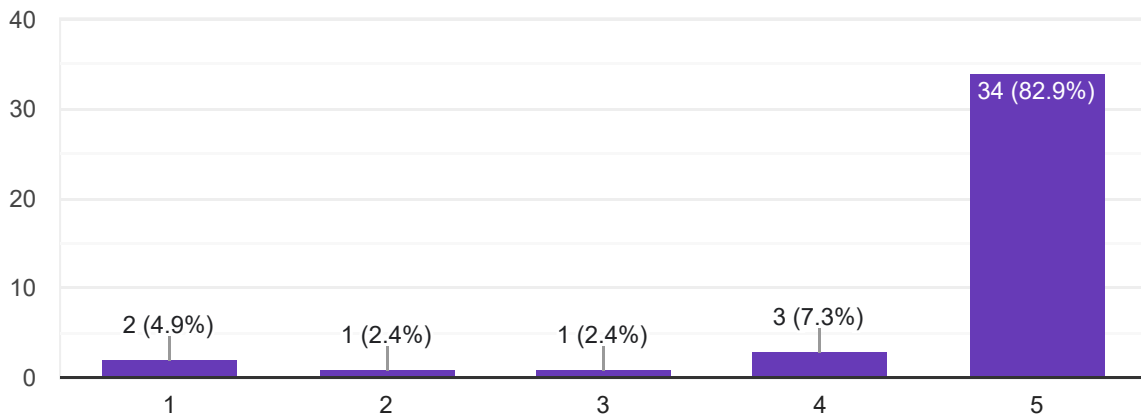
41 responses



The teachers identify your strengths and encourage you with providing right level of challenges.



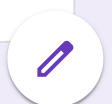
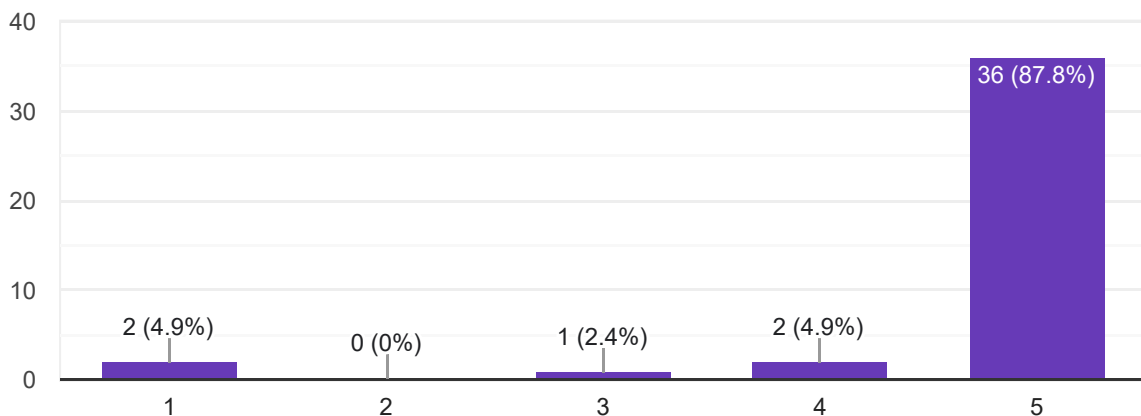
41 responses



Teachers are able to identify your weakness and help you to overcome them.



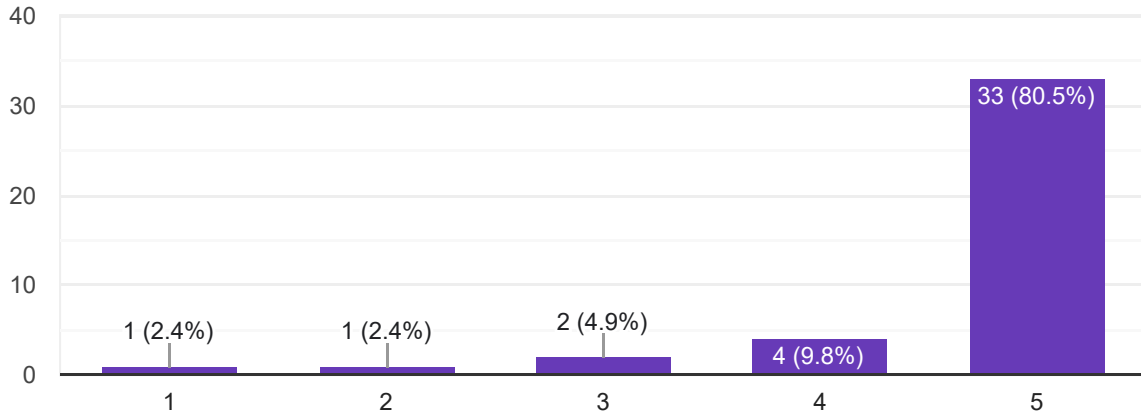
41 responses



How much are you satisfied with the fairness of the internal evaluation process by the teachers?



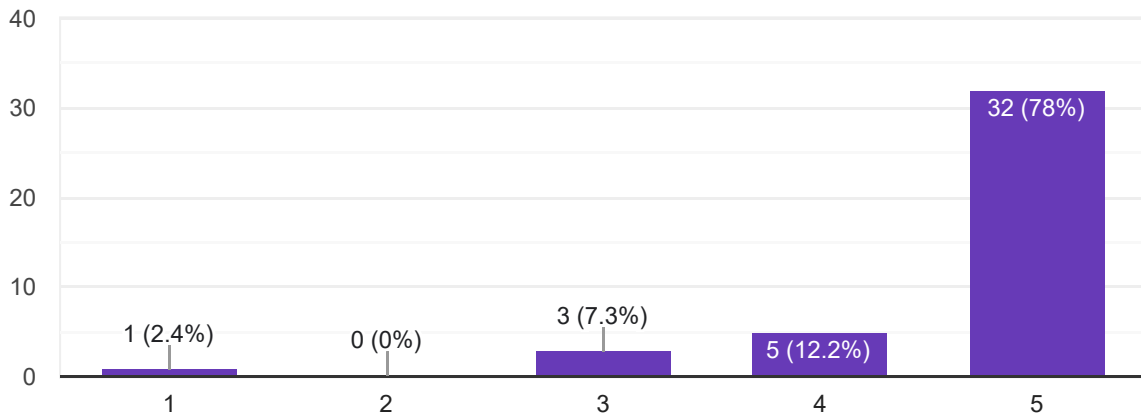
41 responses



Are you satisfied with the study materials provided by the teachers?



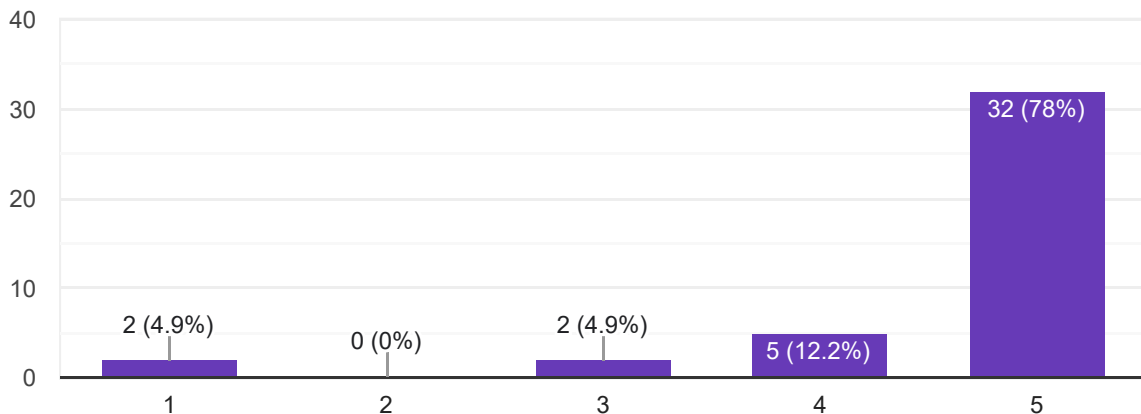
41 responses



The institute/ teachers use student-centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.



41 responses

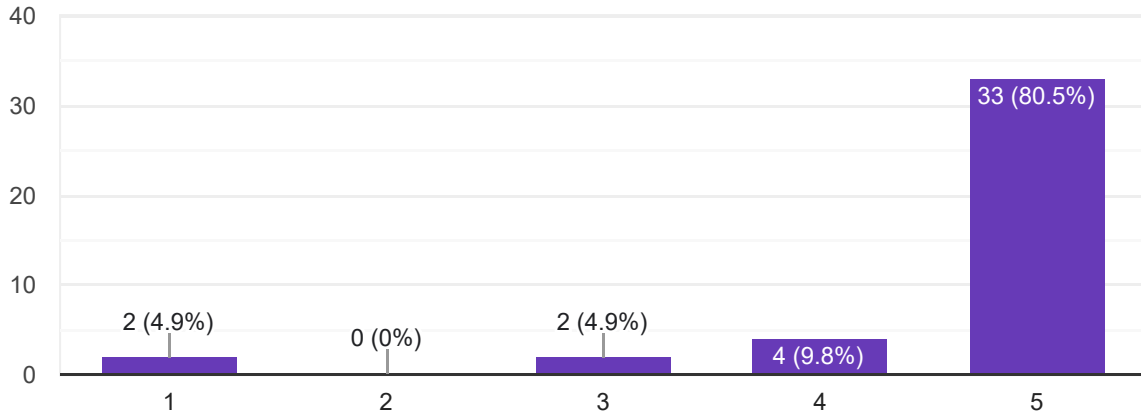




How much do your teachers inspire in co-curricular and extra-curricular activities?



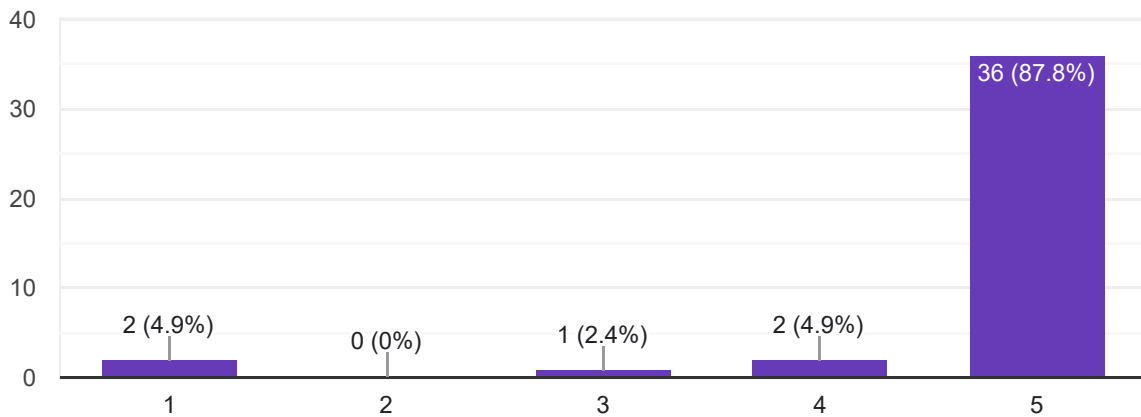
41 responses



How much satisfied are you about the role of mentors played by your teachers?



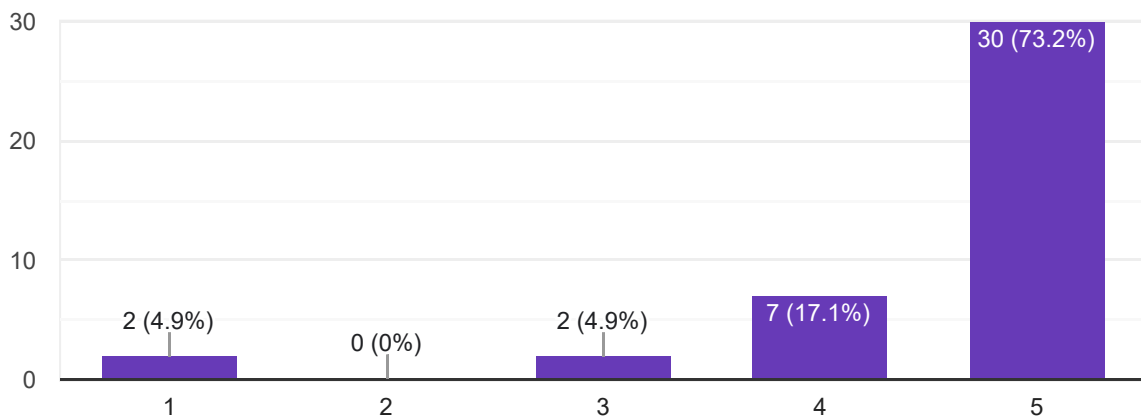
41 responses



How much satisfied are you with the classroom infrastructures (in terms of size of the classrooms/ no. of benches/ lights/ fans) ?



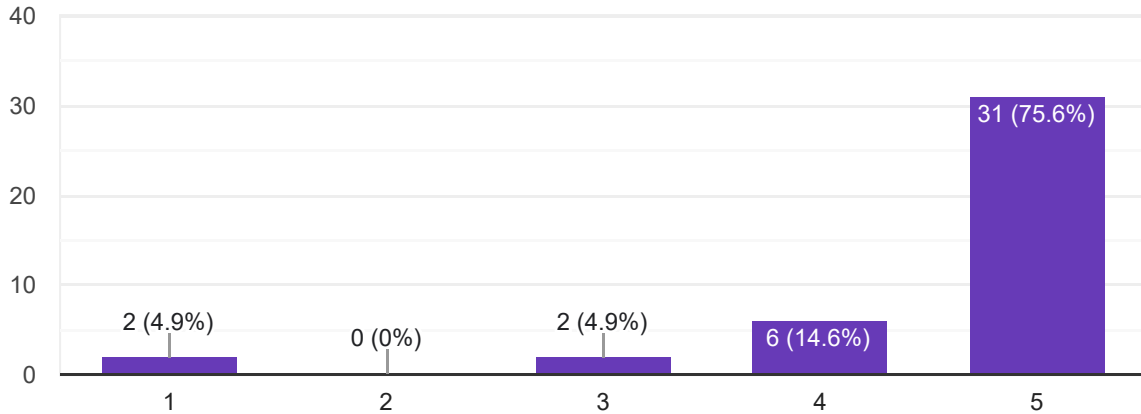
41 responses



How much satisfied are you with the IT facilities (LCD Projectors/Computer/Internet) in your department.



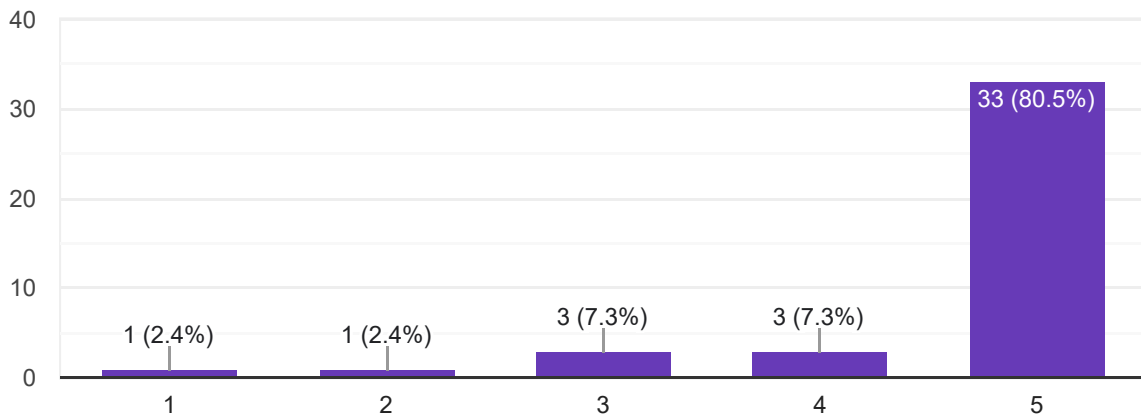
41 responses



How much satisfied are you with the availability of reference/text books in the departmental seminar library?



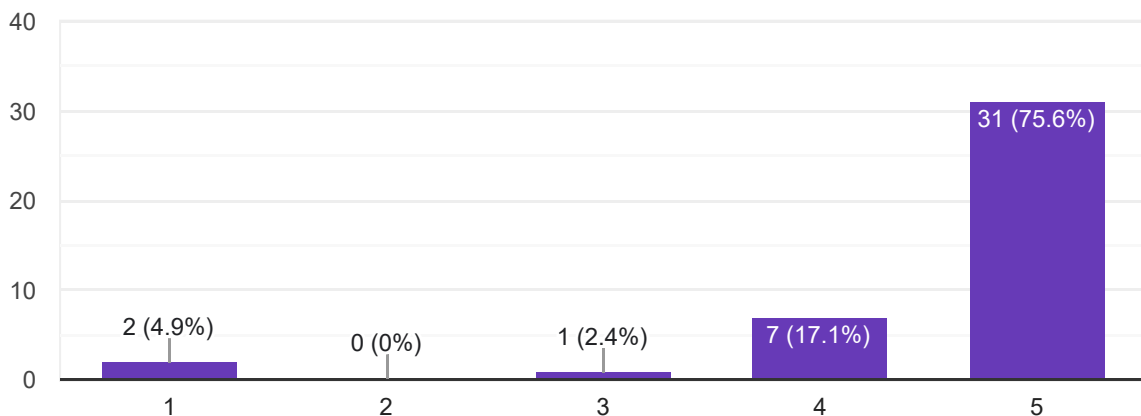
41 responses



How much satisfied are you with the book lending facility of the departmental seminar library?



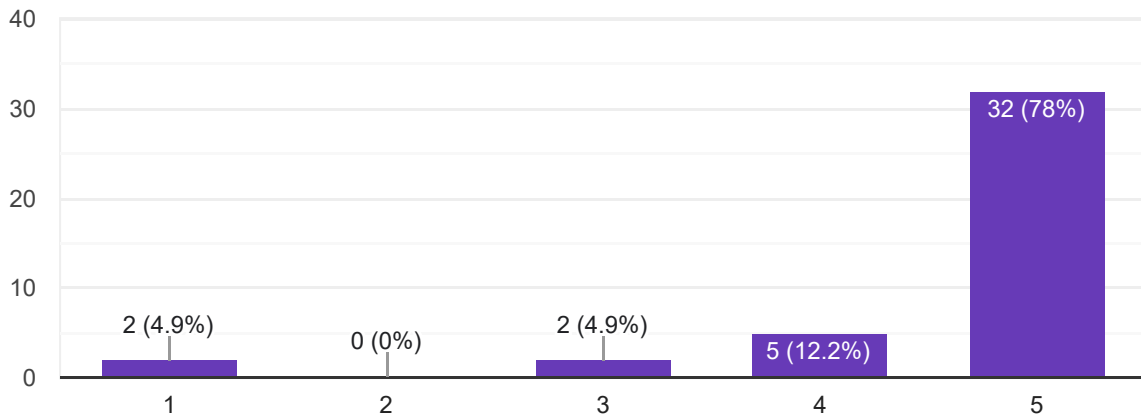
41 responses





### The overall quality of teaching-learning process in your institute is very good

41 responses



### Suggestions if any

13 responses

Our teachers are great.

The teachers in our department are very good. They teach us very well.

No

Verry Good

Very good educational institution in our all over North Bengal.

At Last I Want To Say that I am very satisfied with my College and teachers

Our college is very good, study here is very good.

Submitted

Very good institution educational in our north bengal.

The concept is new so time is Short for all of us

Good

Teachers should make the learning process more enjoyable and practical and help students to gain more real life skills

Our collage is very good,our sir ma'am helps us a lot in our studies and our syllabus complete very well



# Students' Feedback 2023-2024 (CBCS): Botany

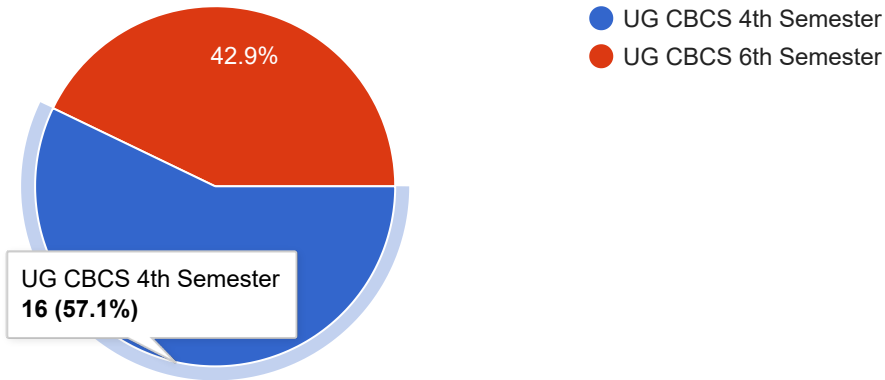
28 responses

[Publish analytics](#)

## Last semester studied

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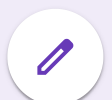
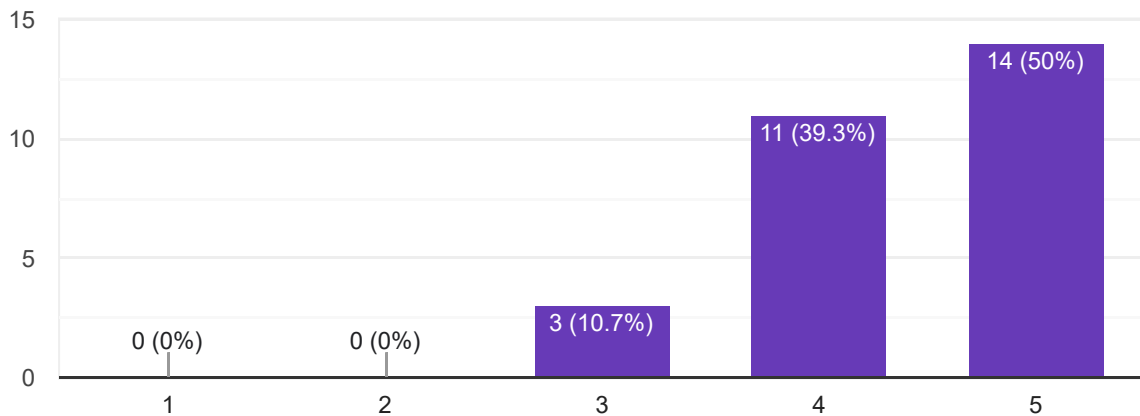
28 responses



## Do you think that the syllabus is capable of making the subject interesting?

 Copy

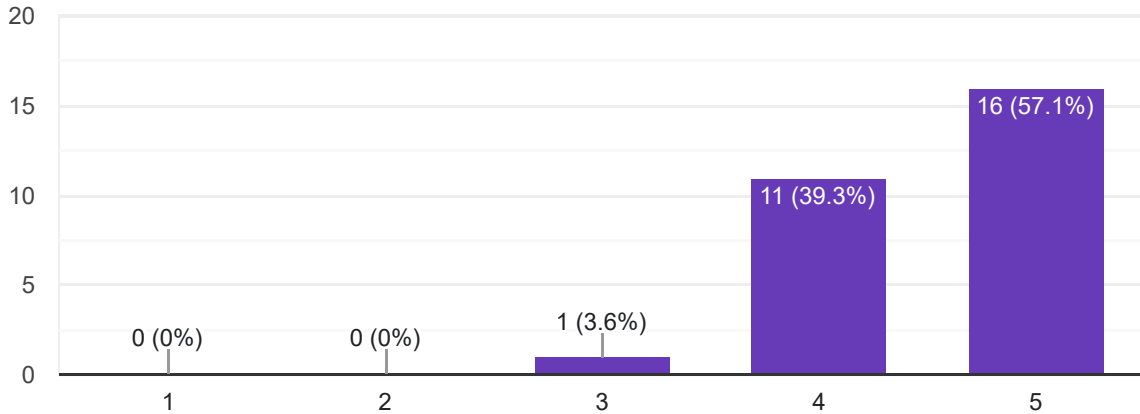
28 responses



How much satisfied are you with the timely coverage of syllabi by your teachers?



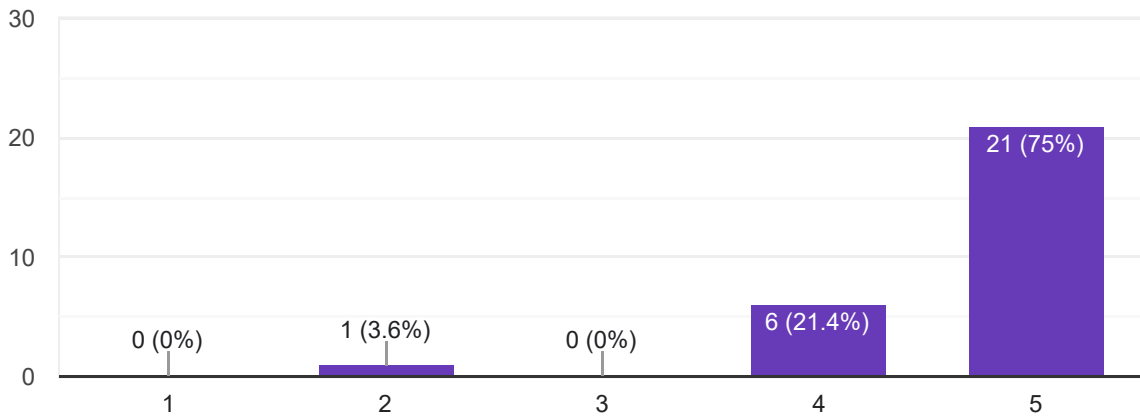
28 responses



How well did the teachers prepare for the class?



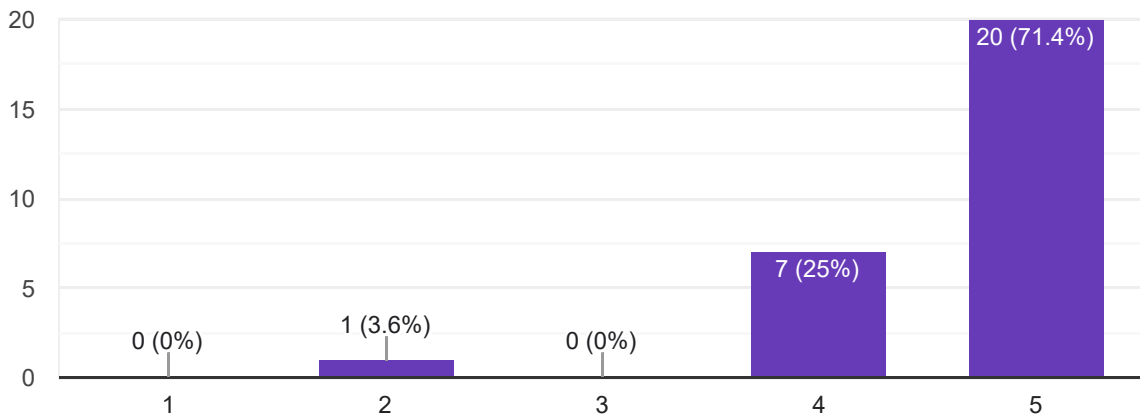
28 responses



How well were the teachers able to communicate?



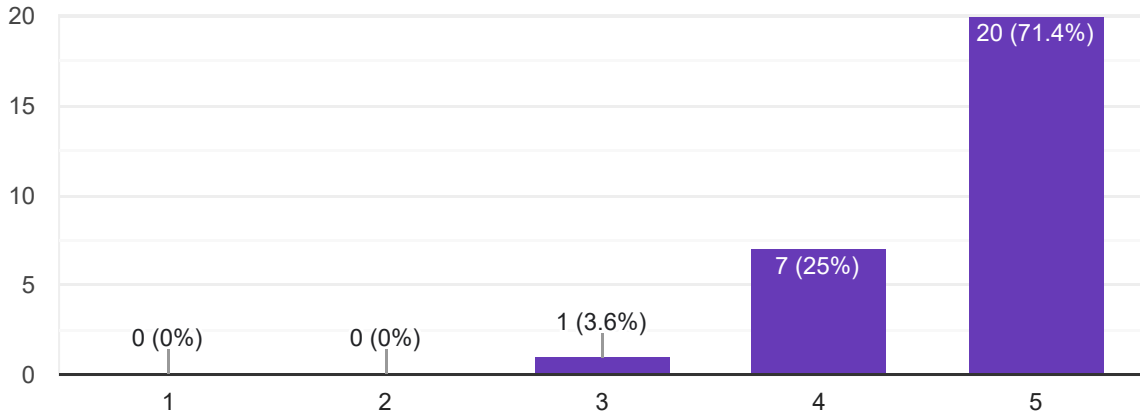
28 responses



The teachers illustrate the concepts through examples and applications.



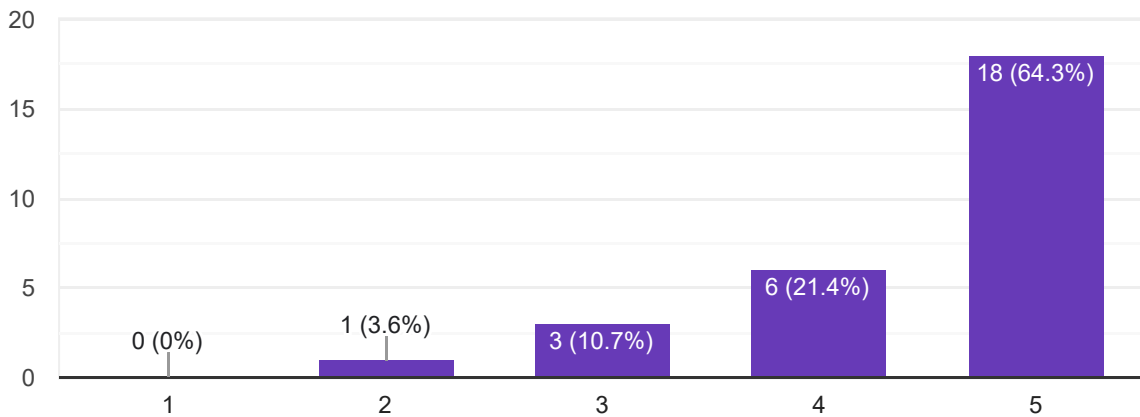
28 responses



The teachers identify your strengths and encourage you with providing right level of challenges.



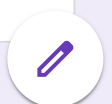
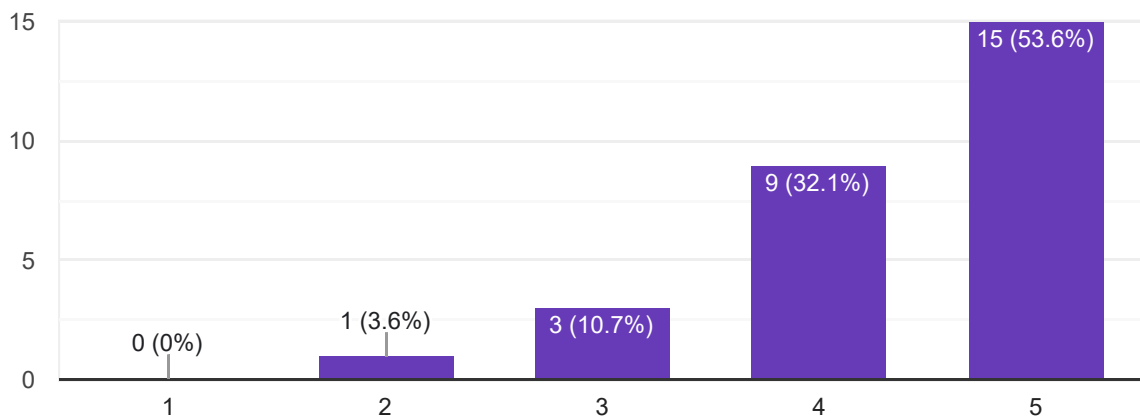
28 responses



Teachers are able to identify your weakness and help you to overcome them.



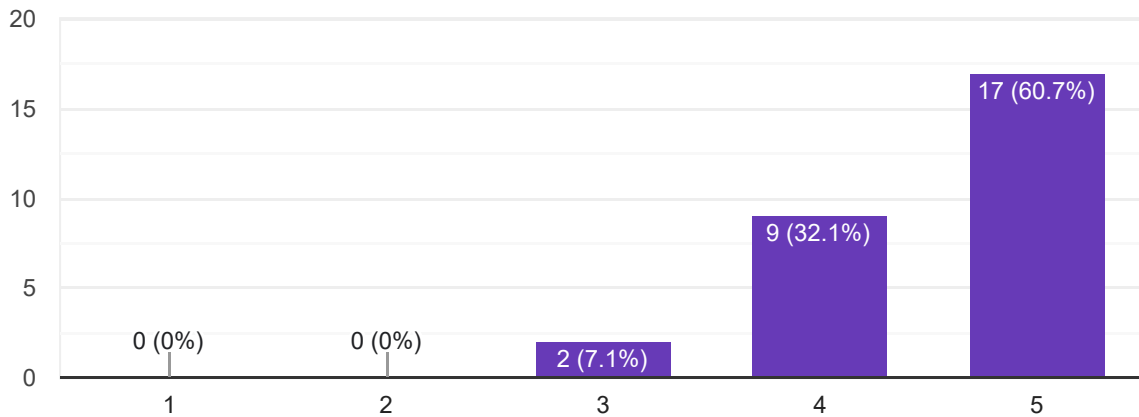
28 responses



How much are you satisfied with the fairness of the internal evaluation process by the teachers.



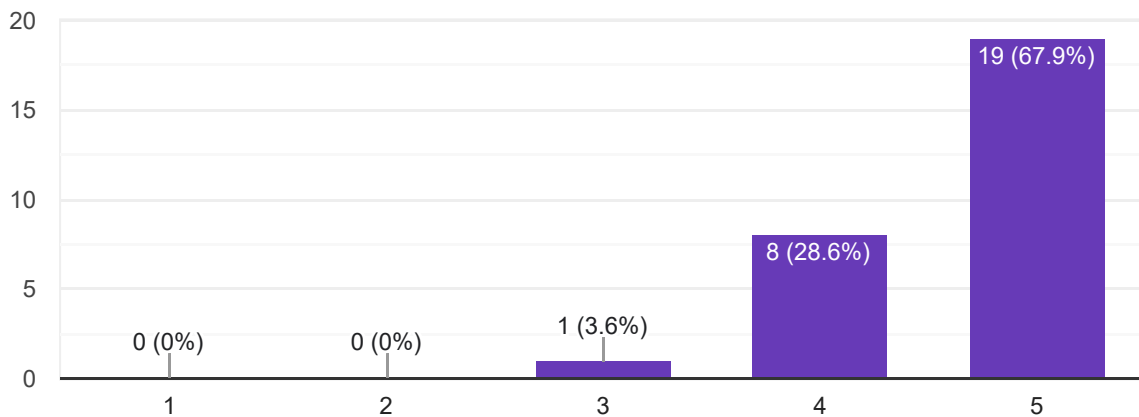
28 responses



Are you satisfied with the study materials provided by the teachers?



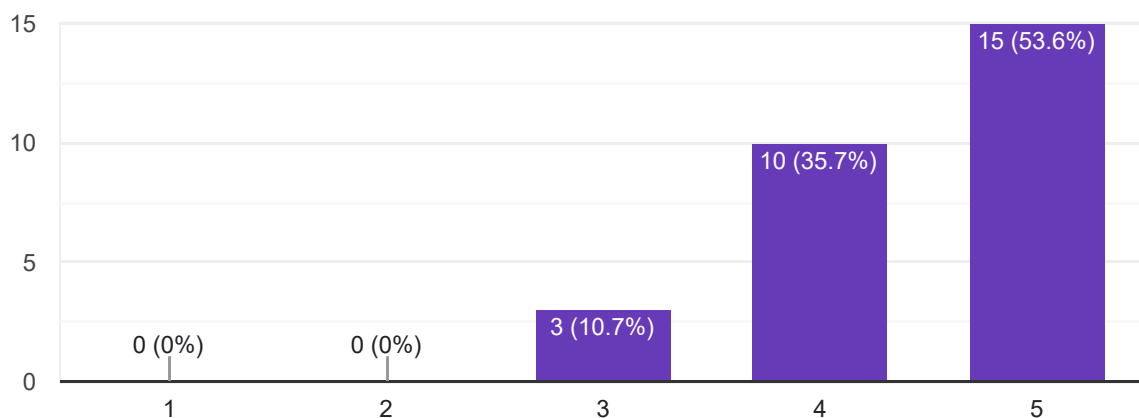
28 responses



The institute/ teachers use student-centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.



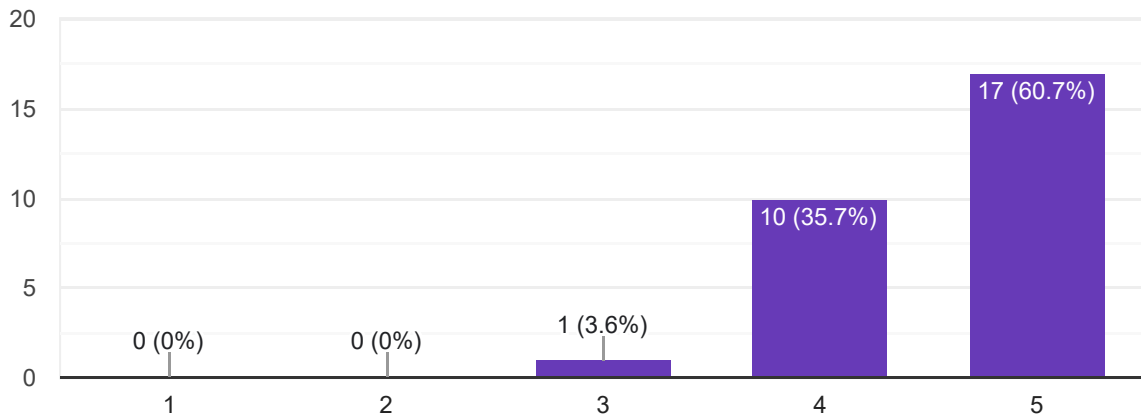
28 responses



How much do your teachers inspire in co-curricular and extra-curricular activities?



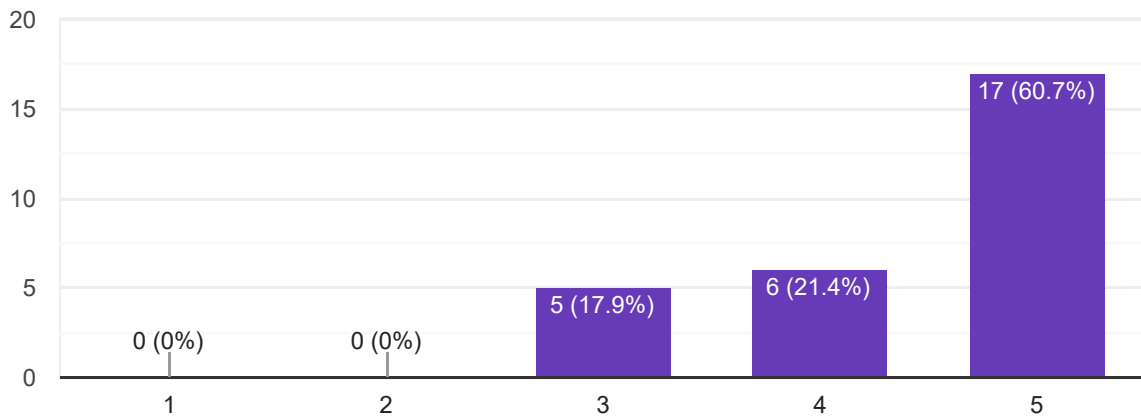
28 responses



How much satisfied are you about the role of mentors played by your teachers?



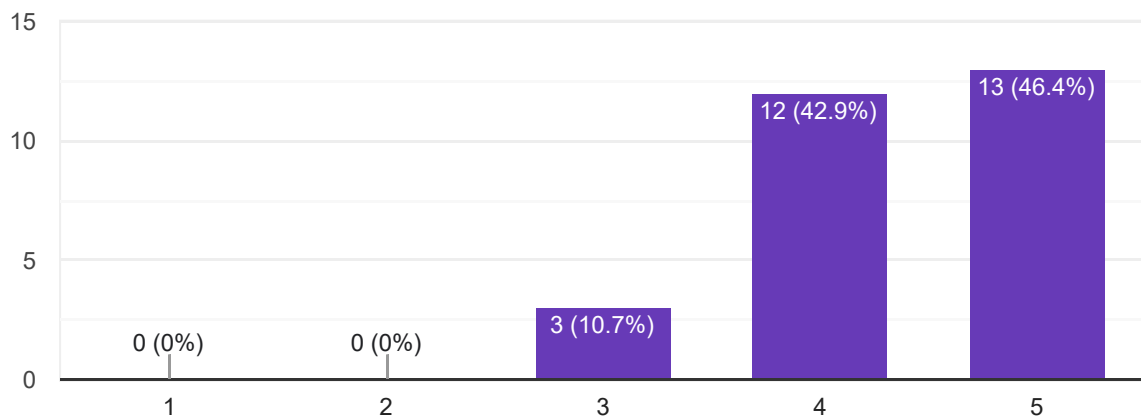
28 responses



How much satisfied are you with the classroom infrastructures (in terms of size of the classrooms/ no. of benches/ lights/ fans) ?



28 responses

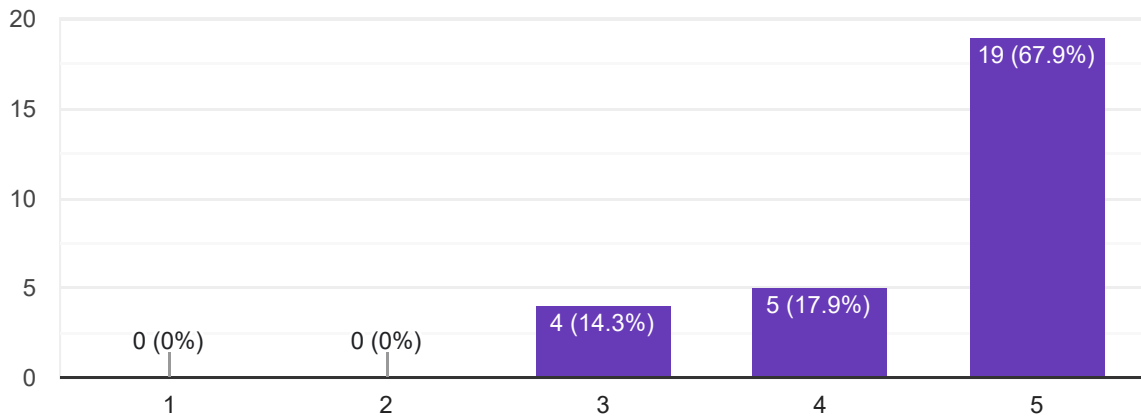




How much satisfied are you with the IT facilities (LCD Projectors/Computer/Internet) in your department.



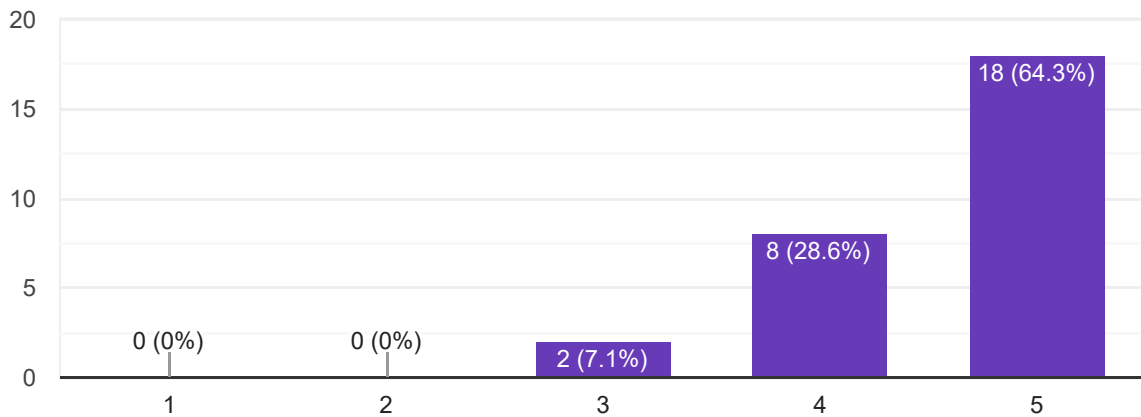
28 responses



How much satisfied are you with the availability of instruments/chemicals in the departmental laboratories?



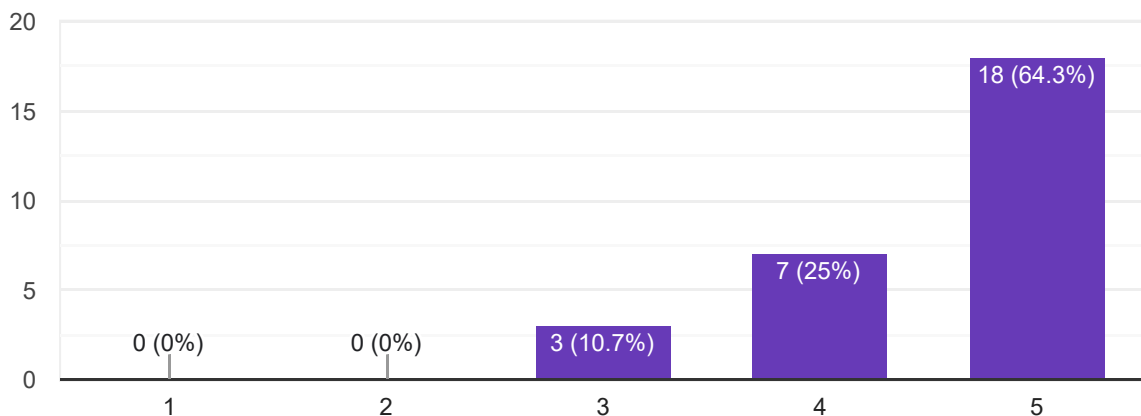
28 responses



How much satisfied are you with the maintenance of the instruments in your departmental laboratories?



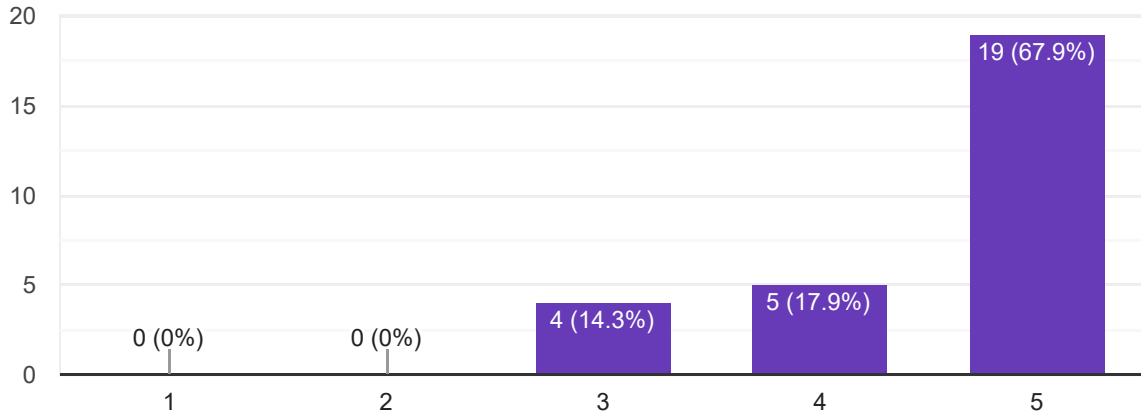
28 responses



How much satisfied are you with the availability of reference/text books in the departmental seminar library?



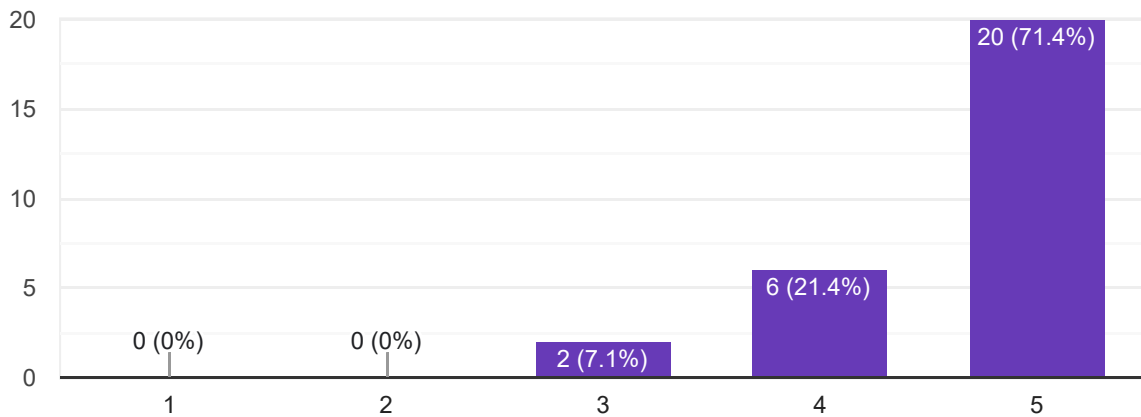
28 responses



How much satisfied are you with the book lending facility of the departmental seminar library?



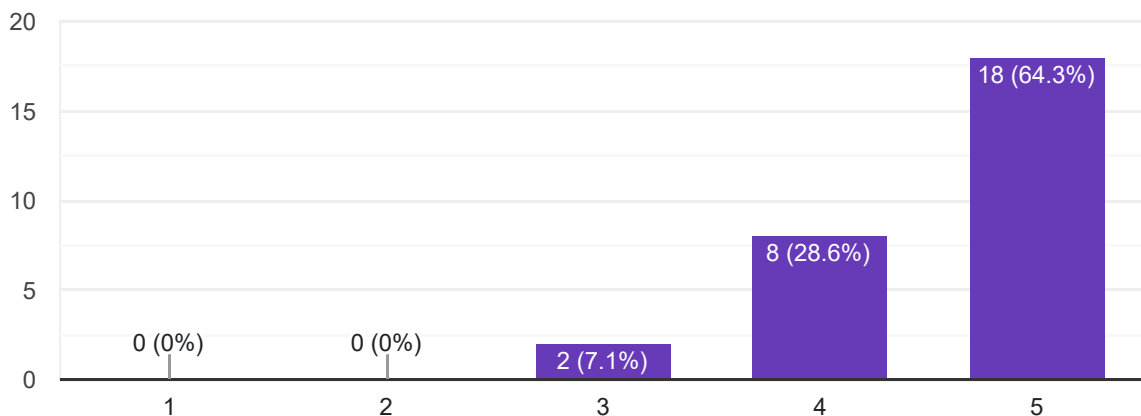
28 responses



The overall quality of teaching-learning process in your institute is very good



28 responses



## Suggestions if any

6 responses

All is good

It's a amazing institute. I am proud of being a student of this institution.

Everything is fine .

The entire environment including teaching facilities, IT facilities, availability of study materials are very good .

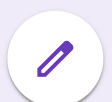
Botany was my filed of interest, I get to know about various aspects of plants as well as nature , all teachers and faculty staff helped me to acquire knowledge in this perticular field , they arrenge various excursion, filed visit and many extra curricular or intra curriculum classes to clear my understanding about this stream . I'm very grateful to all my departmental teacher they were always by my side correct my mistakes, answer my curiosity about this field.  
Thankyou

All good

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# Google Forms



# Students' Feedback 2023-2024 (PG): Bengali

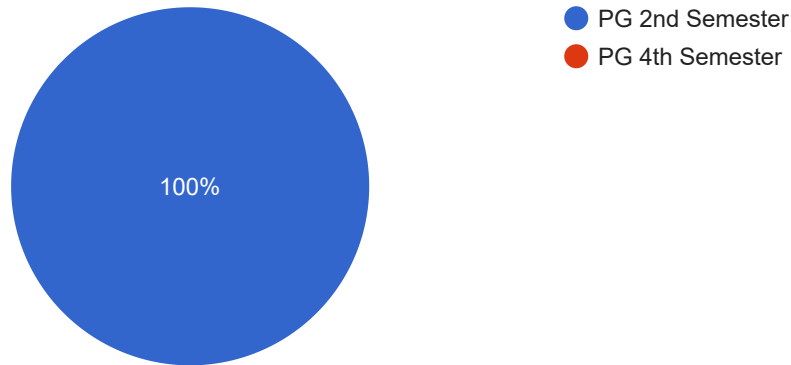
11 responses

[Publish analytics](#)

## Last semester studied

 Copy

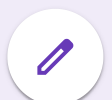
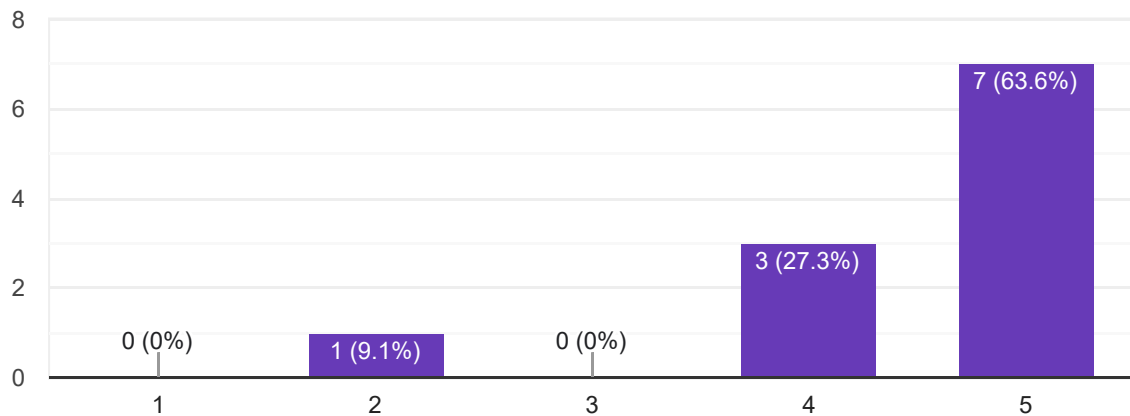
11 responses



## Do you think that the syllabus is capable of making the subject interesting?

 Copy

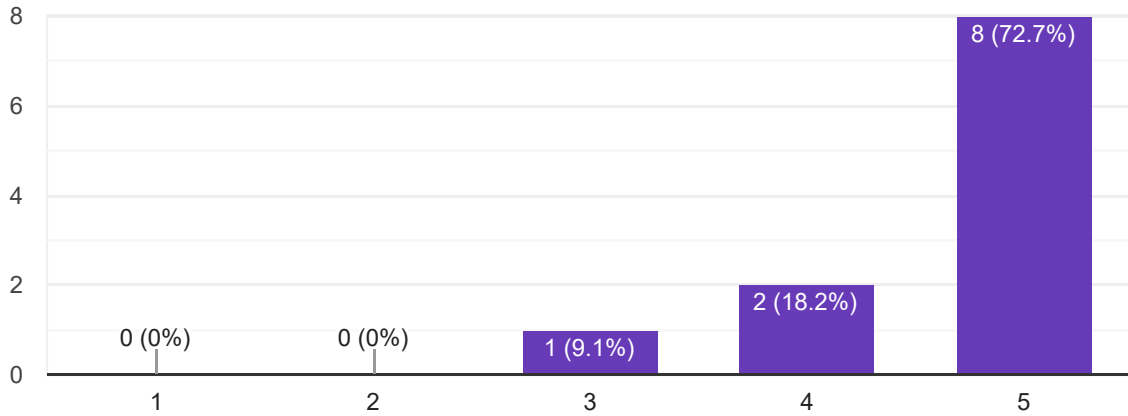
11 responses



How much satisfied are you with the timely coverage of syllabi by your teachers?



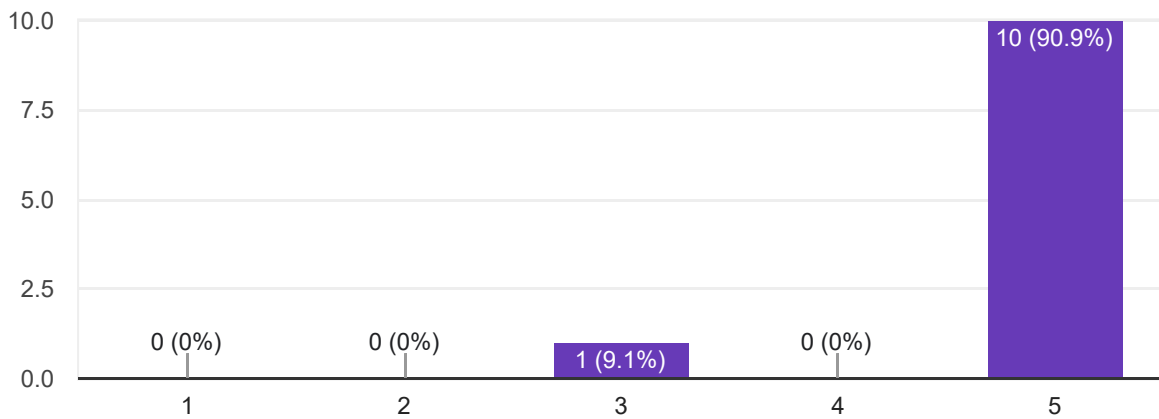
11 responses



How well did the teachers prepare for the class?



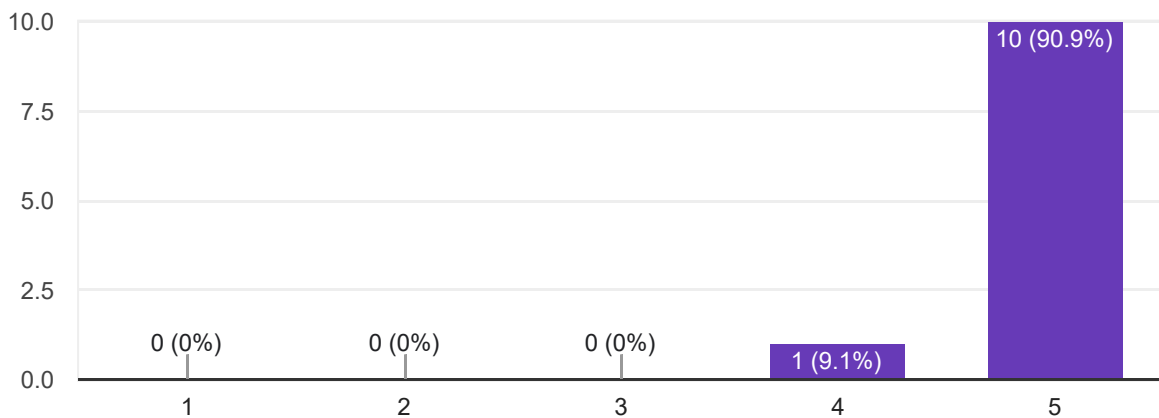
11 responses



How well were the teachers able to communicate?



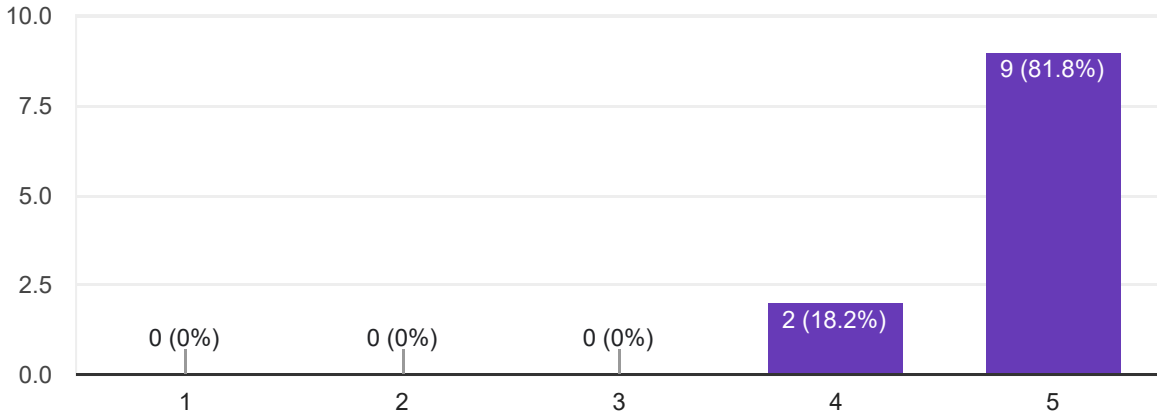
11 responses



The teachers illustrate the concepts through examples and applications.



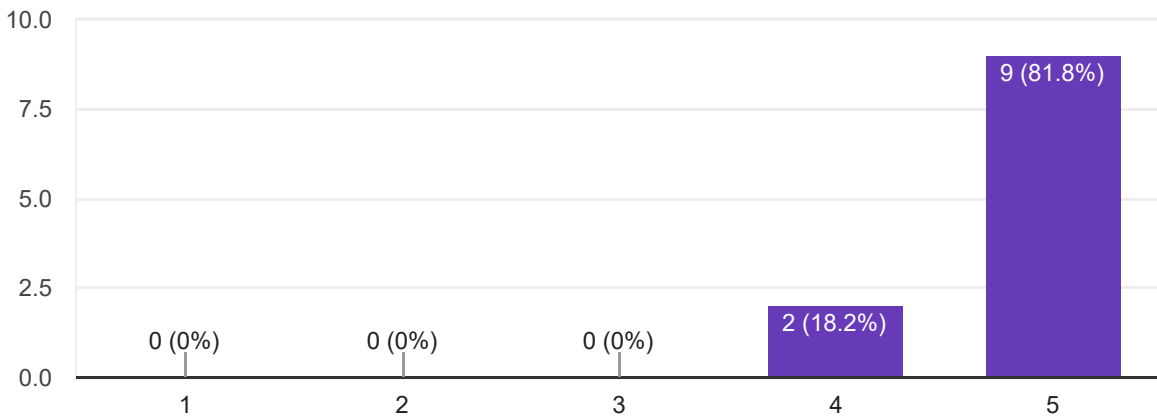
11 responses



The teachers identify your strengths and encourage you with providing right level of challenges.



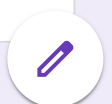
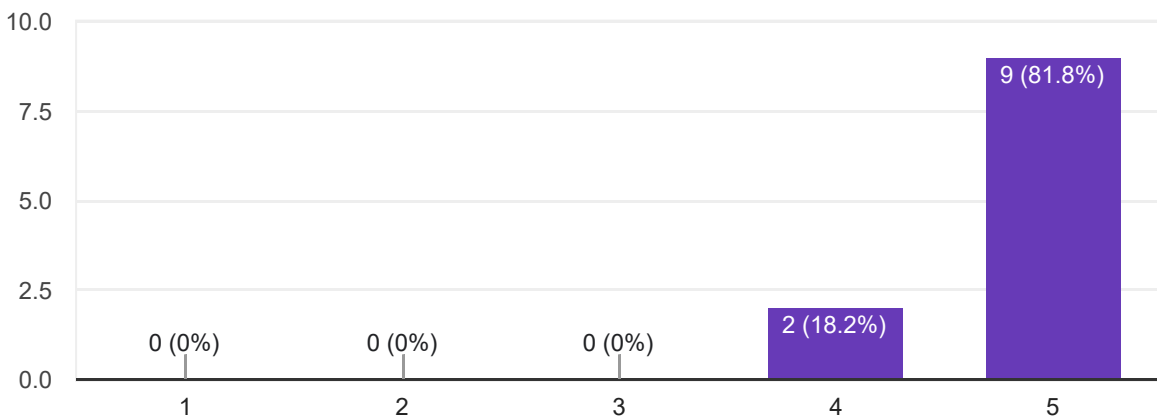
11 responses



Teachers are able to identify your weakness and help you to overcome them.



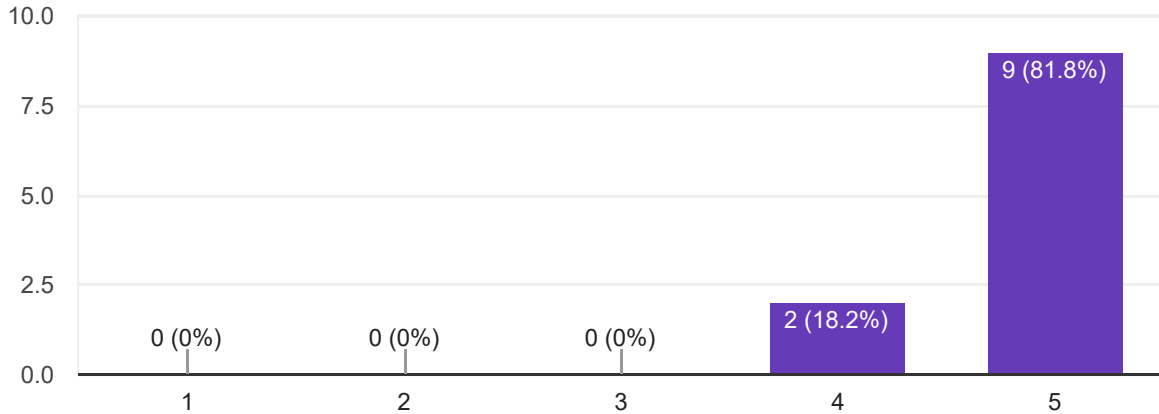
11 responses



How much are you satisfied with the fairness of the internal evaluation process by the teachers.



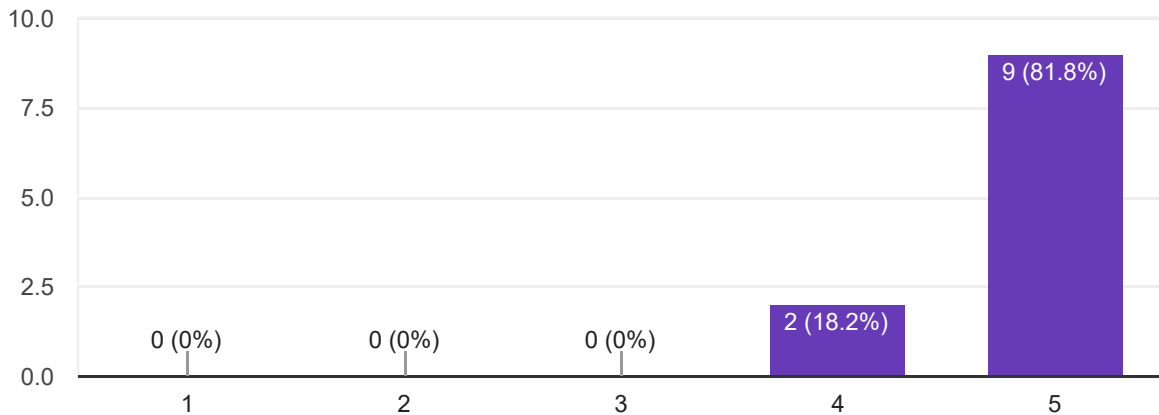
11 responses



Are you satisfied with the study materials provided by the teachers?



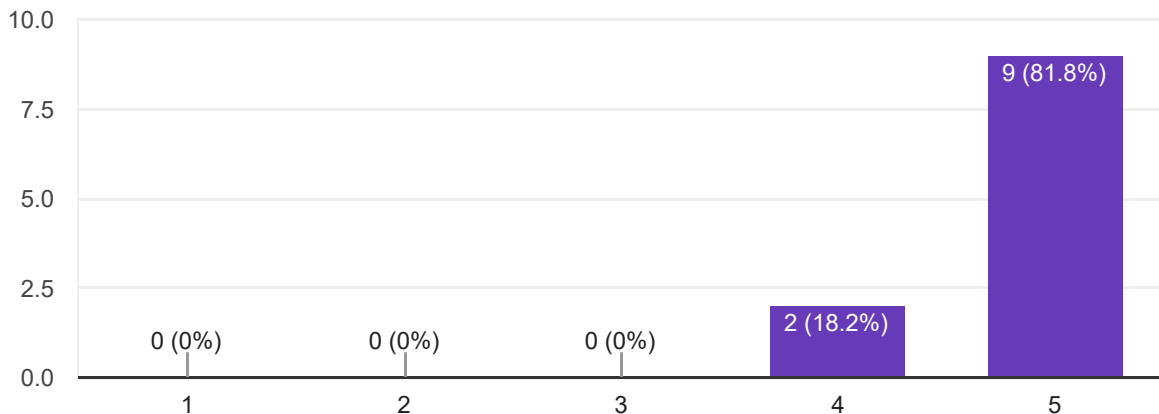
11 responses



The institute/ teachers use student-centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.



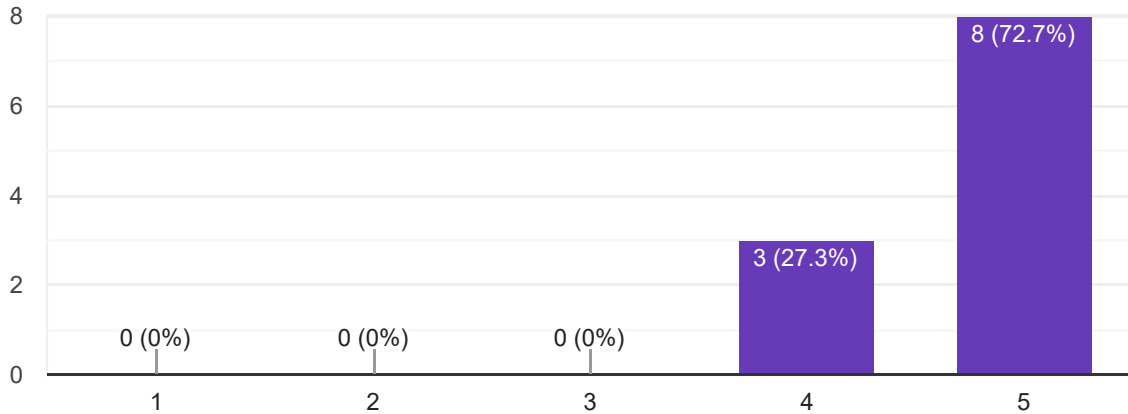
11 responses



How much do your teachers inspire in co-curricular and extra-curricular activities?



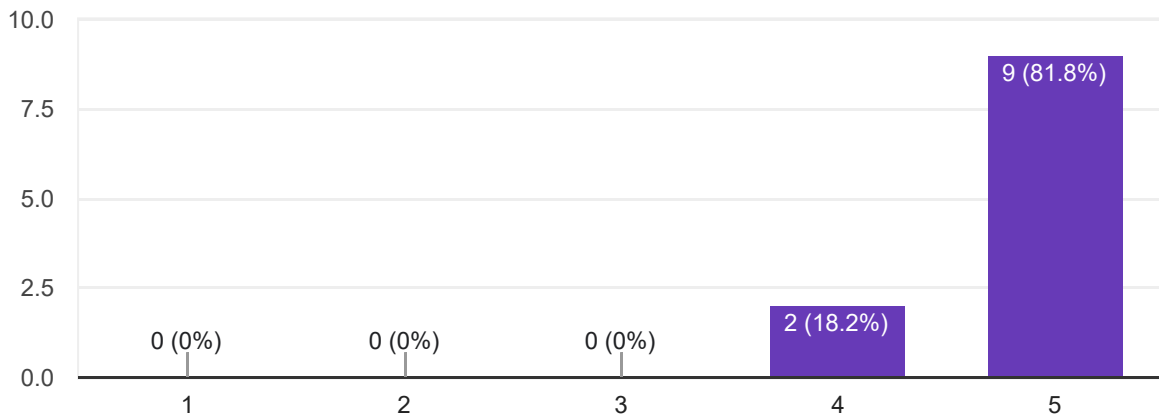
11 responses



How much satisfied are you about the role of mentors played by your teachers?



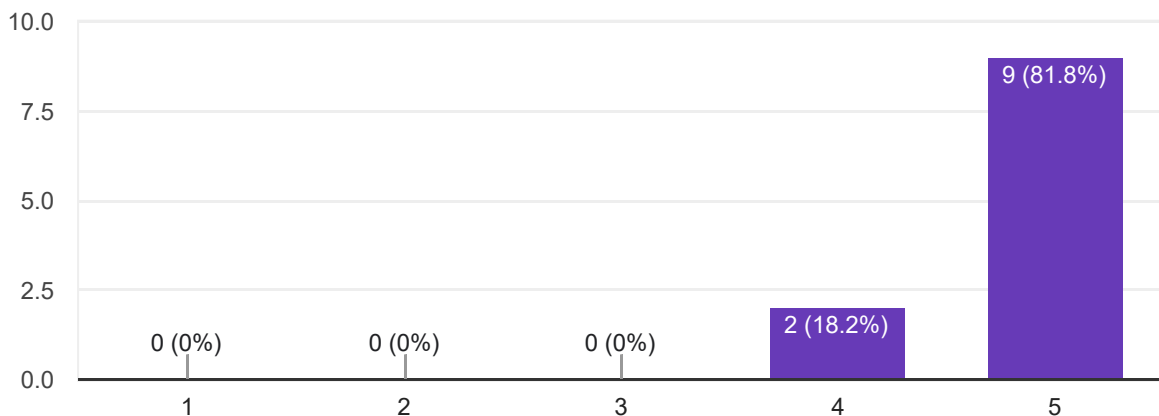
11 responses



How much satisfied are you with the classroom infrastructures (in terms of size of the classrooms/ no. of benches/ lights/ fans) ?



11 responses

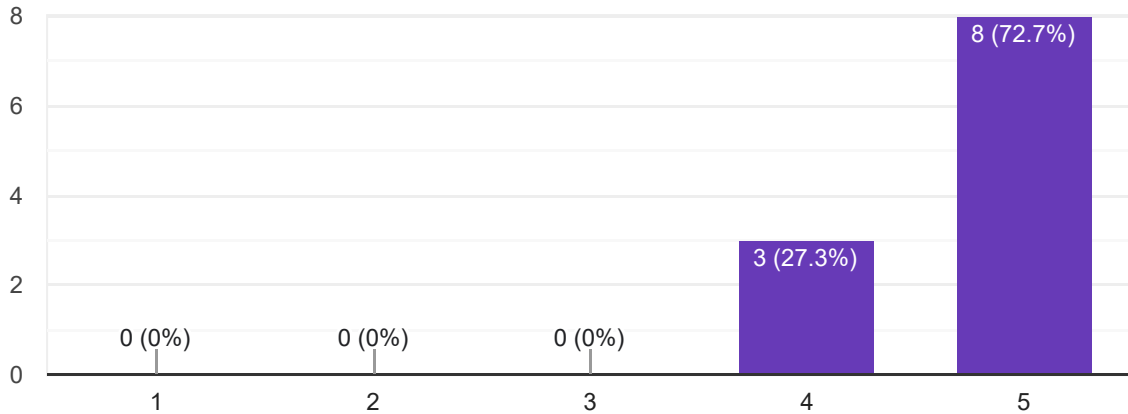




How much satisfied are you with the IT facilities (LCD Projectors/Computer/Internet) in your department.



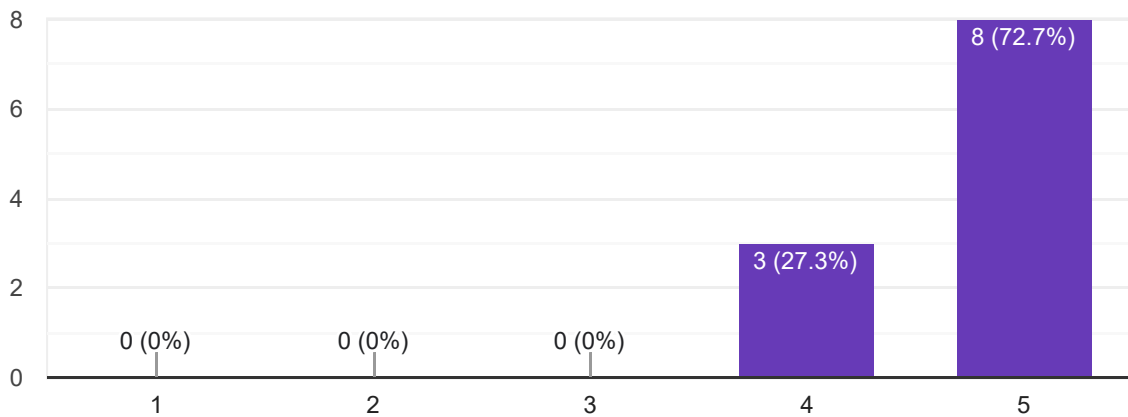
11 responses



How much satisfied are you with the availability of reference/text books in the departmental seminar library?



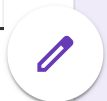
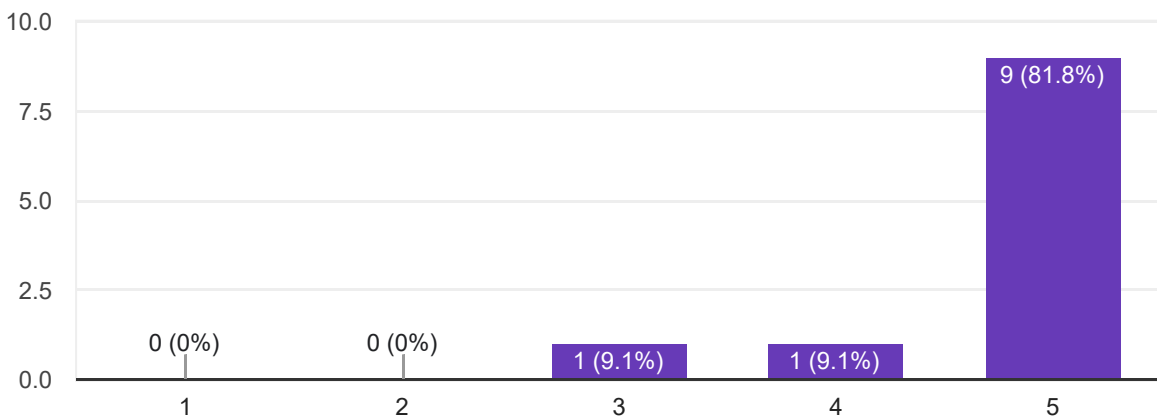
11 responses



How much satisfied are you with the book lending facility of the departmental seminar library?



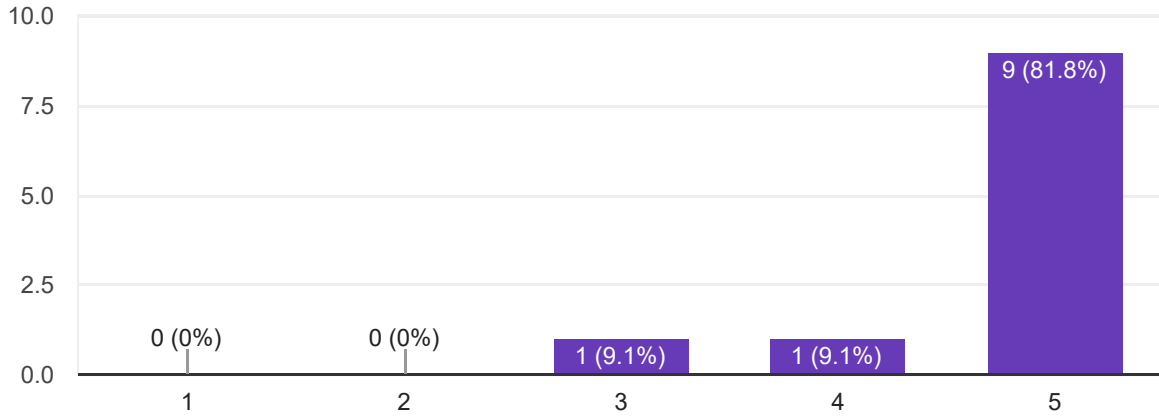
11 responses



The overall quality of teaching-learning process in your institute is very good



11 responses



Suggestions if any

3 responses

Very satisfied

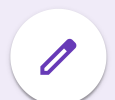
Nothing

Verry satisfied

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## **5. Conclusion**

Acharya Brojendra Nath Seal College, Cooch Behar, during the 2023–2024 academic year, conducted analysis of the student input on syllabus and departmental aspects, revealing both areas of strength and need for development. The Heads of Departments (HoDs) received Google Forms' feedback summary so they could take the appropriate action. This rigorous feedback loop exemplifies the college's proactive approach in fostering a dynamic and responsive educational environment.